



Discover a better way  
to coordinate care.

**CareCommunity™**

Introducing CareCommunity  
from MatrixCare

**MatrixCare®**

# This changes everything.

Now you can access a comprehensive, global view of a patient's health.

CareCommunity from MatrixCare is a powerful new role-based care coordination platform for long-term care. What makes this tool different is that it accepts information from any electronic medical record—both within and outside your facility—to present a global view of a resident's health.

With CareCommunity, members of the care team have easy access to the data they need to make more informed decisions. That's because the platform can route key information and alerts to the right doctor, family member, or healthcare professional at the right time. Doctors can review test results and sign orders, while residents and families stay informed.

Keeping every member of the care team engaged leads to higher quality outcomes and lower levels of readmissions, giving your organization a competitive edge in the changing world of long-term care.

**CareCommunity is built for a wide range of long-term post-acute care settings:**

- Skilled nursing
- Senior living
- Life plan communities (CCRC)
- Home health



To request a demo, visit [CareCommunity.com](https://www.carecommunity.com) or call 866-469-3766.

# Invest in the technology that is driving the future of long-term care.

Long-term care is changing. Government agencies and payers demand higher levels of compliance, lower readmission rates, and increased quality scores. At the same time, everyone wants better clinical outcomes, even as healthcare organizations transition to a fee-for-value payment model and search for ways to reduce overhead expenses and lower costs.

CareCommunity is a revolutionary new care coordination platform unlike any other technology on the market today. There has never been a tool with the power to connect everyone involved in a patient's care, from doctors and pharmacists to patients and family members.

## Stay connected —anywhere, anytime.

As a cloud-based solution that works on any device, CareCommunity is available wherever you are. Residents, family members, and care team members can log in 24 hours a day from a smartphone, computer, or tablet.

## Find out why CareCommunity is better.

While many medical record management portals and apps are available on the market today, these monolithic solutions provide limited access to a patient's electronic medical record (EMR). For an overview of a patient's complete record, physicians and other providers need to log in to multiple portals.

CareCommunity solves the challenges of coordinating long-term care delivered by multiple providers in many care settings. The platform collects information from medical records and other sources—across provider and care setting boundaries—to provide a global view of the patient's EMR.



# Give your organization a competitive edge in the changing world of long-term care.

**Eliminate barriers and streamline communications.**

CareCommunity knocks down barriers between healthcare providers and care settings, allowing team members to communicate with each other from a computer, smartphone, or mobile device. Physicians and other members of the care team can manage entire populations across provider and care setting boundaries through a single access point, making it easier to control each resident's care.

With CareCommunity, both acute and non-acute care teams have access to a patient's comprehensive EMR, even after the patient has been discharged.



The average long-term care facility only has 5% of a patient's full EMR, adding to the challenges of providing quality care.

# Keep everyone in your community connected.

CareCommunity gives every member of the care team real-time access to the most updated information in a patient's comprehensive EMR. That means everyone has the information they need to make more informed decisions.

## LONG-TERM CARE OPERATORS



As turnover rates for nurses and nursing aides continue to rise, long-term care facilities need to find ways to attract and retain qualified healthcare professionals. By giving every member of the care team a global view of a patient's EMR, CareCommunity helps facilities run more efficiently and increase job satisfaction. This, in turn, can lead to improved care coordination and better clinical outcomes.

To build loyalty among patients, family members, physicians, and care teams, MatrixCare can brand CareCommunity for your long-term care facility.

## PHYSICIANS AND PHYSICIAN PRACTICES

By improving care coordination, CareCommunity helps physicians reduce patient readmissions and decrease Medicare penalties. Doctors can log in to review a patient's previous treatment plans, so they're less likely to order duplicate tests and interventions. And the platform routes all meaningful use-related activities to the MU-compliant system of record.



CareCommunity can help lower the overall cost of care, allowing physicians to earn full reimbursements and quality-related bonuses.





## HOSPITALS AND HEALTH SYSTEMS



With growing Medicare penalties, the healthcare industry faces the potential of significant profit losses. In fact, Kaiser Health News reports that the government will penalize more than half of the nation's hospitals for higher than expected patient readmissions.\*

CareCommunity keeps hospital physicians up to date on care decisions and events for discharged patients. Giving physicians the ability to communicate securely with other members of the care team can improve patient outcomes and help hospitals and health systems lower readmission penalties and increase overall profits.

\*KNH.org

## PAYERS

With CareCommunity, case managers can communicate securely with other members of the virtual care team. Keeping case managers up to date on care decisions and events for discharged patients can help improve patient outcomes and lower the overall cost of care.



## FAMILY MEMBERS

As healthcare changes, families expect to play a greater role in considering treatment options and making decisions. By fostering secure communications among all members of a virtual care team—and keeping everyone informed about a loved one's progress—CareCommunity gives family members the peace of mind of knowing they're involved with their loved one's care.

When it comes to choosing a senior living or life plan community, families have options. CareCommunity helps family members feel confident that they chose the right community.



CareCommunity lets family members stay up to date on events and activities in a senior living community.



## PATIENTS AND RESIDENTS

Residents are at the heart of CareCommunity. The resident portal makes it easy for them to update key health information, monitor the care plan, and communicate securely with every member of the care team. The platform connects with hundreds of telehealth devices and wearables, and residents can participate in video chats that become part of their health record. Most important, CareCommunity empowers residents to play an active role in making key healthcare decisions.



A 2012 Kaiser Permanente study found a strong tie between personal health records and patient loyalty. Patients with a Kaiser-supplied personal health record portal were 2.6 times more likely to stay with Kaiser.

## PHARMACISTS

CareCommunity updates pharmacists on care decisions, medical events, and other medication management issues. By enhancing communications among pharmacists and other members of the virtual care team, pharmacists become more active in coordinating care for patients, improving the pharmacy's overall value to long-term care operators.



## Introducing CareCommunity from MatrixCare



### Find out how CareCommunity is changing long-term care.

CareCommunity is a powerful new care coordination platform that can help long-term post-acute care organizations:

- Reduce costs
- Expedite payments
- Improve quality measures
- Retain staff
- Ensure regulatory compliance
- Lower readmission levels
- Generate referrals

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# MatrixCare®

## MatrixCare

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### About MatrixCare

MatrixCare solutions have powered the long term care continuum for over 30 years. MatrixCare is the largest LTPAC technology provider in the US and the first to offer a true full-spectrum solution. Used in more than 12,000 facility-based care settings and 2,000 home care and home health agency locations, MatrixCare's solutions help skilled nursing and senior living providers, life plan communities (CCRCs), and home health organizations to prosper as we migrate to a fee-for-value healthcare system. Visit [www.matrixcare.com](http://www.matrixcare.com) and [www.carecommunity.com](http://www.carecommunity.com) for more information.