

## Claims Management Acuity Analytics

**Claims Management Acuity Analytics provides an easy-to-use workflow to analyze and better manage your claims.**

### **What Does it Do?**

- Offers an extensive, robust library of standard reports and customization options to help you create your own user-defined reports.
- Provides access to historical data—financial and operational—allowing you to examine root cause and identify trends.
- Shows trending that can help an organization dramatically streamline your revenue cycle processes.
- Combines several sources of data so that you have an organizational-level view of your business.

# Claims Management Acuity Analytics

## Reimbursements (REM) ▾

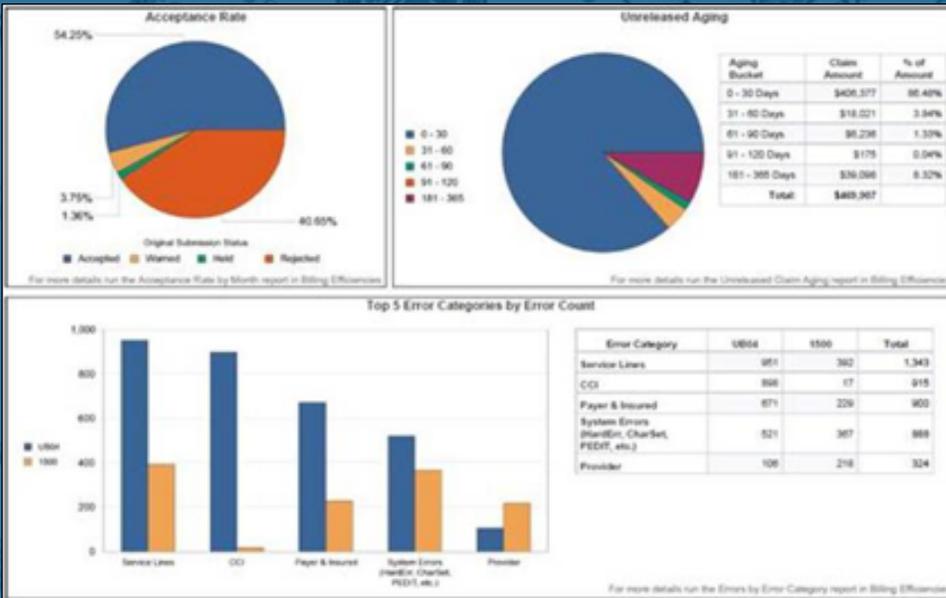


Today's healthcare systems are increasingly challenged by large amounts of data resulting from compliance, quality, payer, and interoperability initiatives. Since many providers use internal technologies unique to their organization, data is often difficult to access and analyze. This complicates any attempt to assess, adjust, and optimize operations:

- What are the top reasons, across your organization, that claims are being denied? What is this costing your organization? What are you doing to improve these numbers?
- What are your claim days to payment at the payer level across your organization? Which payers are your worst performers who are having the highest revenue impact?
- Do you have easy access to the claims quality reporting measures that CMS is tracking?

MatrixCare Claims Management Acuity Analytics™ Acuity is a web-based application built for MatrixCare Claims Management users, Analysts, Business Office managers, leadership and executives to provide secure access to reports from Claims Management data. Key benefits include access to both claims and remit data to identify:

- Key Performance Indicators (KPIs) including an Executive Dashboard.
- Trends across your care settings, or claims management CIDs.
- Performance of both employees and payers.
- Effective data-driven decisions.
- Information that is: standardized, customizable, schedulable, and highly visual.
- There are 1500+ data elements that can be reported on.



## Acuity Advisor ▾

Tom Sochia | Executive Dashboard | Preferences | Help | COMMUNITY | Log Out

# Acuity Advisor I want to ...

Do not show at login

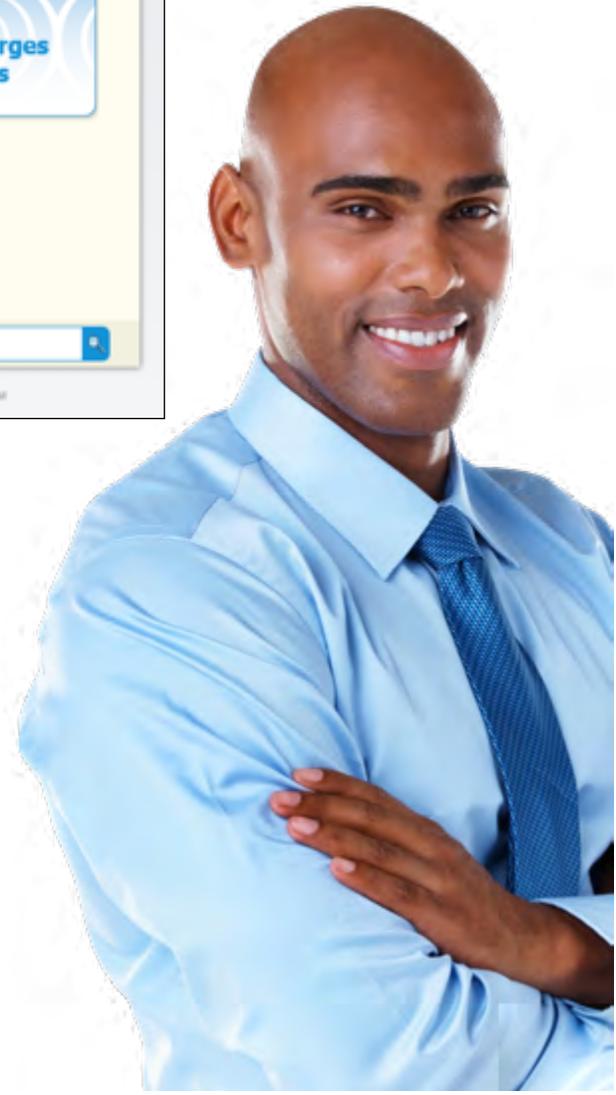
- Learn More About my Patient Demographics and Clinical Metrics
- Review my Physician and Assurance User Productivity
- Manage my Unreleased Charges and Claim Errors
- Understand my Payer Reimbursements and Denials
- View my Payment Velocity Cash Flow

Search for Keywords and Terms to Find Relevant Reports

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## Next Steps:

1. Identify a key problem or area of improvement in your cash flow and billing cycle.
2. Contact your Account Manager to schedule a demo and for more information on moving forward with Claims Management Acuity Analytics today!
3. Get access to all of our claim data for limit-less reporting and dashboard capabilities.



**Report Guides ▶**

How am I being reimbursed for released claims by payers?

**Reimbursements**

**Monthly Reimbursement Trend (REM)**  
 Monthly Reimbursement Trend provides insight on claim payment breakdowns. A monthly-trended distribution of claim charges is divided into four groups: Denied Charges, Contractual Adjustments, Patient Responsibility, and Payer Payment. This information is shown per each CID as well as LOB.

[Run Report](#) [View Report Description](#)

**Reimbursement Breakdown**  
 (Payment Date within last 7 days)

9% Denial Rate  
 56% Payer Payment Rate  
 11% Patient Responsibility Amount  
 24% Contractual Adjustment Rate

**Payer Relations**

**Reimbursement Analysis by Payer (PYR)**  
 Reimbursement Analysis by Payer shows a payer trended view on the breakdown of claim charges. Providers can compare the rate at which Payers are assigning charges between Denials, Contractual Adjustments, Patient Responsibility, and the Payer Payment.

[Run Report](#) [View Report Description](#)

**Top 3 Payers by Reimbursement Amount**  
 (Payment Date within last 7 days)

\$4,450,133  
 \$328,304  
 \$226,144

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**Report Builder ▶**

The screenshot shows the MatrixCare Report Builder interface. On the left is a data tree for 'Customized Payment Method (REM)'. The right pane shows a report preview with a bar chart titled 'Total Number of Paper Payments' and a table below it. The table has columns for 'Client', 'Total', 'EFT', and 'Paper' with sub-columns for 'Number of Claims', 'Payment Amount', and 'Payment Amount'.



**Call 866.469.3766 to Learn More — or visit [matrixcare.com](http://matrixcare.com)**  
**About MatrixCare**

**MatrixCare**

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MatrixCare solutions have powered the long term care continuum for over 30 years. MatrixCare is the largest LTPAC technology provider in the US and the first to offer a true full-spectrum solution. Used in more than 13,000 facility-based care settings and 2,500 home care and home health agency locations, MatrixCare's solutions help skilled nursing and senior living providers, life plan communities (CCRCs), and home health organizations to prosper as we migrate to a fee-for-value healthcare system. Visit [www.matrixcare.com](http://www.matrixcare.com) and [www.carecommunity.com](http://www.carecommunity.com) for more information.