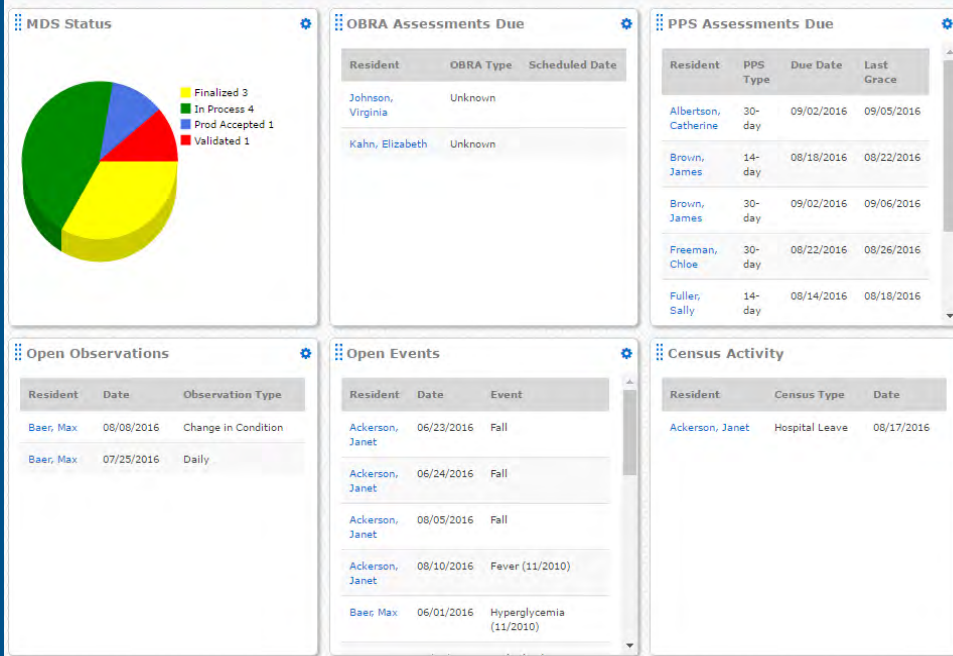# MatrixCare®
Integrated Care. Better Outcomes.

Clinical Suite

MatrixCare® Clinical Suite is the superior solution for skilled nursing providers to provide quality care to residents while driving superior outcomes.

A user-friendly, resident-centered solution, MatrixCare for Skilled Nursing's powerful clinical workflow feeds into the industry-leading revenue cycle management system, enabling providers to deliver better care while maximizing reimbursement and cash flow. With the transition to fee for value, the solution equips providers with the tools and data to succeed.

Dashboard Home

MDS Status
- Finalized 3
- In Process 4
- Prod Accepted 1
- Validated 1

OBRA Assessments Due

Resident	OBRA Type	Scheduled Date
Johnson, Virginia	Unknown	
Kahn, Elizabeth	Unknown	

PPS Assessments Due

Resident	PPS Type	Due Date	Last Grace
Albertson, Catherine	30-day	09/02/2016	09/05/2016
Brown, James	14-day	08/18/2016	08/22/2016
Brown, James	30-day	09/02/2016	09/06/2016
Freeman, Chloe	30-day	08/22/2016	08/26/2016
Fuller, Sally	14-day	08/14/2016	08/18/2016

Open Observations

Resident	Date	Observation Type
Baer, Max	08/08/2016	Change in Condition
Baer, Max	07/25/2016	Daily

Open Events

Resident	Date	Event
Ackerson, Janet	06/23/2016	Fall
Ackerson, Janet	06/24/2016	Fall
Ackerson, Janet	08/05/2016	Fall
Ackerson, Janet	08/10/2016	Fever (11/2010)
Baer, Max	06/01/2016	Hyperglycemia (11/2010)

Census Activity

Resident	Census Type	Date
Ackerson, Janet	Hospital Leave	08/17/2016

Vitals

< Back
Resident - Baer, Max

- Acceptable: 96-101 °F / 34.4-38 °C
- Blood Pressure Recorded: 202/180 mmHg
- Blood Sugar Recorded: 48 mg/dL
  - Off Scale: Low-High
- Pulse Recorded: 85 per minute
  - Acceptable: 60-90 per minute
- Temperature Recorded: 101.19F

Birthdays

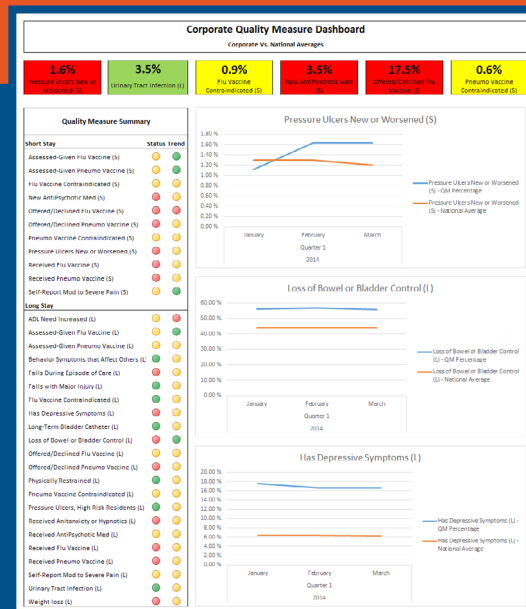| Resident	Birth Date BD Age	U/R/B
Harris, Elizabeth	08/19/1928 116/A	
Jan Lie	93	

CLINICAL DECISION SUPPORT

MatrixCare Clinical Coach is designed with an intuitive workflow at the point of care that drives better clinical outcomes with the use of evidence based tools. The support tools, including AMDA Know-it-All, INTERACT and Johns Hopkins Fall Risk Assessment, are driven by a rules engine which provides a risk value based on assessment criteria, allowing clinicians to be proactive rather than reactive and avoid unnecessary hospitalization. If risk is in "high" state, alerts are triggered to take action in care plan. The workflow provides clinicians with standardized protocols and the vision to support a resident-centric care and "closes the loop" to ensure superior patient care.

DASHBOARDS

MatrixCare contains useful dashboards for easy identification and access to key information. Some examples include:

- **CMS Quality Measures** – value point and screen shot. Identify and track your measures to ensure your organization is achieving its survey and five-star rating goals

- **Hospital Readmission Tracking** – keep your corporate readmission statistics and monitoring updated real time with the ability to quickly identify and update residents missing key data in their admission/discharge tracking that supports readmission reports

- **Clinical Coach Observations** - identify and prioritize incomplete Clinical Coach recommended observations work. One click navigation allows you to take immediate action on observations that are due and in progress.

- **Clinical Coach Recommended Care Plans** - Quickly identify Clinical Coach recommendations for resident care plans and navigate with one click to take immediate action.

- **PPS and OBRA Schedules, Resident MDS Status & Section Status** - Receive notifications of scheduled MDS assessments and identify residents with in progress and recently completed MDS assessments; Status reporting for each section of the MDS, all with a quick and easy way to identify, monitor, and navigate to each MDS assessment.

- **Out of Range Vitals** – Quickly identify residents with out of range vitals to enable staff to take immediate action

CARE PLANS

Highly customizable templates and the use of a template library promotes consistency of care and makes using care plans in MatrixCare efficient and effective in every organization and care setting. Information sharing is easy and you can share full care plans or selected approaches to various modules to maximize use. In addition, tasks can be created for the entire interdisciplinary team for documentation of interventions.

Corporate Quality Measure Dashboard
Corporate Vs. National Averages

1.6% Pressure Ulcers New or Worsened (S)	3.5% Urinary Tract Infection (I)	0.9% Flu Vaccine Contraindicated (S)	3.5% New Antithrombotic Med (I)	17.5% Offered/Declined Flu Vaccine (I)	0.6% Pneumo Vaccine Contraindicated (S)

Quality Measure Summary

Short Stay — Status Trend
- Assessed-Given Flu Vaccine (S)
- Assessed-Given Pneumo Vaccine (S)
- Flu Vaccine Contraindicated (S)
- New Antirhythmic Med (S)
- Offered/Declined Flu Vaccine (S)
- Offered/Declined Pneumo Vaccine (S)
- Pneumo Vaccine Contraindicated (S)
- Pressure Ulcers New or Worsened (S)
- Received Flu Vaccine (S)
- Received Pneumo Vaccine (S)
- Self-Report Mod to Severe Pain (S)

Long Stay
- ADL Need Increased (L)
- Assessed-Given Flu Vaccine (L)
- Assessed-Given Pneumo Vaccine (L)
- Behavior Symptoms that Affect Others (L)
- Falls During Episode of Care (L)
- Falls with Major Injury (L)
- Flu Vaccine Contraindicated (L)
- Has Depressive Symptoms (L)
- Long-Term Bladder Catheter (L)
- Loss of Bowel or Bladder Control (L)
- Offered/Declined Flu Vaccine (L)
- Offered/Declined Pneumo Vaccine (L)
- Physically Restrained (L)
- Pneumo Vaccine Contraindicated (L)
- Pressure Ulcers, High Risk Residents (L)
- Received Antianxiety or Hypnotics (L)
- Received AntiPsychotic Med (L)
- Received Flu Vaccine (L)
- Received Pneumo Vaccine (L)
- Self-Report Mod to Severe Pain (L)
- Urinary Tract Infection (L)
- Weight Loss (L)

Pressure Ulcers New or Worsened (S)
- Pressure Ulcers New or Worsened (S) - QM Percentage
- Pressure Ulcers New or Worsened (S) - National Average
Quarter 1 2014 — January, February, March

Loss of Bowel or Bladder Control (L)
- Loss of Bowel or Bladder Control (L) - QM Percentage
- Loss of Bowel or Bladder Control (L) - National Average
Quarter 1 2014 — January, February, March

Has Depressive Symptoms (L)
- Has Depressive Symptoms (L) - QM Percentage
- Has Depressive Symptoms (L) - National Average
Quarter 1 2014 — January, February, March

EPRESCRIBING:

ePrescribing automates the prescription drug process, leading to accurate and timely drug administration. Electronic communication between payers, facilities, physicians and pharmacies helps increase efficiencies throughout the workflow. ePrescribing features and benefits:

- Medicare Part D Formulary — Significantly reduces nursing time spent on order management

- First Data Bank with safety alerts - Increases resident safety

- Electronic Prescribing of Controlled Substances — Secure and timely prescribing of controlled substances i.e. Vicodin and Percoset

- Electronic Prescribing of Discharge medications — eliminates med errors and safety concerns of handwritten prescriptions and saves time for residents and families when picking up discharge meds.

- Pharmacy imported orders

MDS COMPLETION

MatrixCare MDS tools help you complete assessments efficiently with the most comprehensive, accurate information available. MDS information flows directly into MatrixCare for seamless communication. Pre-filled data, electronic signatures, CAA worksheet integration, and RUG-IV optimization are just some features available to facilitate the MDS process. Imports of Observation & Event information, ADLs and Therapy minutes seamlessly flow into MDS from other areas of MatrixCare and from vendor partners, allowing for complete, accurate, current, and efficient completion. Detailed work history/audit tracking allows for a full history to all changes with user/date/time stamps. Utilize the MDS query capabilities to perform a custom search across all of your MDS data.

RESIDENT DOCUMENTS

MatrixCare lets you store resident documents electronically i.e. lab results, advance directives, Power of Attorney, in the resident record making and your documents secure and your facility closer to paperless. Custom document categories allow you to quickly access the resident document. Documents, i.e. signed admission forms, can be scanned directly into MatrixCare without being logged in. You can even import a large file and separate the pages associated to each resident to save in their charts — all to save you time.

POINT OF CARE

Point of Care enables users to track, trend and monitor clinical documentation at the point of care using mobile devices. With integration to the MDS, Point of Care enables clinical information like ADLs to be tracked more accurately and efficiently resulting in a more complete MDS and maximum reimbursement. Identify and schedule Point of Care observations to match the needs of the resident or the MDS schedule. Reporting capabilities within Point of Care ensure compliance by indicating what MDS questions still need to be answered before the end of a shift and to evaluate documentation compliance over a period of time.

EMAR

MatrixCare's eMAR solution helps improve medication administration efficiencies and includes electronic tracking of medication, treatments, behaviors and side effects. Medication reconciliation saves you time and provides you with a complete and accurate list of all drugs without having to search for drug history. Integration with Orders and Care Plans results in an automated workflow, and the full process completely eliminates paper charting administration. Compliance is assured with flexible reporting options providing complete, accurate auditing tools. Offline capability offers flexibility and peace of mind when MatrixCare eMAR is not available.

WOUND MANAGEMENT

Wound management supports the documentation of ulcers, including tracking and trending. By tracking various types of ulcers and entering specific details to each type you can monitor and track healing over time, allowing you to better meet your quality measure goals. MatrixCare also includes the Pressure Ulcer Scale for Healing (PUSH) tool which was developed by the National Pressure Ulcer Advisory Panel and is a quick, reliable tool to monitor pressure ulcers over time.
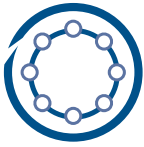
NUTRITION MANAGEMENT

MatrixCare MealTracker® is the superior nutrition management solution that enables care settings to efficiently manage menu planning and daily food production processes.

MealTracker includes management and reporting for cycle menus with diet guide breakdowns, in-depth resident dietary information including basic diet, consistency and preferences, recipe scaling, nutrition analysis, and cost analysis. MealTracker allows users to consistently provide residents with meals that accurately reflect their specific needs and preferences.

Clinical Suite

INTEROPERABILITY

MatrixCare Connections is an innovative program that formally certifies the interoperability between MatrixCare and third-party systems and service organizations that support providers. MatrixCare Connections facilitates both direct-to-acute connections and intermediated connections through Health Information Exchanges. Current partnerships with third party systems include:

- **LabSoft** – Integrated lab orders to track and trend lab results resulting in faster data meaning faster response to change in condition decreasing potential readmissions

- **Welch Allyn Vitals integration** – save time and increase accuracy with automated vitals tracking eliminating manual entry.

- **Therapy Import** – Save time with therapy imports including minutes from Section O, ICD 10 Codes and Occurrence Codes

- **Batch send MDS to 3rd party systems**

PREVENTIVE HEALTH CARE

Maintain and manage the complete health record for residents by recording and tracking preventive health care information for residents by adding, editing, marking invalid, and reporting on preventive health care information such as vaccines, tests, and x-rays. You also have the ability to schedule these preventive health tasks in MatrixCare and proactively diminish the risk of disease breakouts and hidden disease risks with scheduling of timely vaccines.

MEDICARE A CERTIFICATION/ RECERTIFICATION

MatrixCare's Medicare A Physician Certification feature enables a facility to track and obtain physician information and signatures to certify and recertify residents meeting the criteria for Medicare A reimbursement for each stay. MatrixCare provides the ability for physicians to complete and sign certifications online or manually with a paper signature. Automated certification reminders based on facility defined schedules and Certification Go Live Dates increase the timely and efficient process of obtaining required physician signatures.

MatrixCare®

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Call 866.469.3766 to Learn More — or visit matrixcare.com

About MatrixCare

MatrixCare solutions have powered the long-term care continuum for over 30 years. MatrixCare is the largest LTPAC technology provider in the U.S. and the first to offer a true full spectrum solution. Used in more than 11,000 facility-based care settings and 1,400 home care and home health agencies, MatrixCare's solutions help skilled nursing and senior living providers, continuing care retirement communities, and home health organizations to prosper as we migrate to a fee-for-value healthcare system. Through our common care coordination platform, we are also able to offer the industry's first solution for helping the emerging set of conveners and diversified LTPAC operators to deliver superior care and better outcomes across the full spectrum of care.