MatrixCare®

Integrated Care. Better Outcomes.

Home Care

There's no place like home. And today's technology is making it possible for seniors to stay in their homes and "age in place" longer than before. That's where MatrixCare comes in. We provide solutions for Home Care, Home Health and Hospice that enable exceptional care delivery, from the office to the home and throughout the community.

Functionality You Won't Outgrow

Grow Unbounded

Home Care is changing and MatrixCare is, too. Whether you're a private-duty organization looking to more efficiently schedule your clients or a full-service LTPAC organization with a spectrum of care models, our solution can manage it all. We help growing companies replicate their best staff members by making valuable information—once stored in their heads or on sticky notes—readily available across the organization, greatly simplifying the tasks of matching, scheduling, payroll, billing and revenue cycle management.

Improve Client Acquisition and Satisfaction and Drive Revenue Growth

MatrixCare's solution will help you convert more leads into clients, with integrated follow-up reminders. You'll be able to know, at a glance, which referral sources and marketing campaigns are working and which are not. And caregiver-compatibility matching helps you determine the best staff fit for your customers to increase client and caregiver satisfaction.

Improve Caregiver Recruitment and Retention

Good caregivers are scarce and increasingly harder to find and keep. Once you have them, our mobile solutions will help you keep them happy and engaged by providing them with convenient time & attendance, task tracking, visit notes and assessments they can update on the fly. Build closer staff/caregiver ties with reminders, activity tracking, notifications, and alerts to keep your staff informed of the things that are important to your caregivers' success.

Real-Time, Real People

As regulatory requirements and technology evolve, so does MatrixCare. But what has never changed is our unwavering focus on supporting our clients in a friendly and responsive manner. Our goal on every call is to give our best level of service and support, and online help, videos, and documentation are available 24/7.
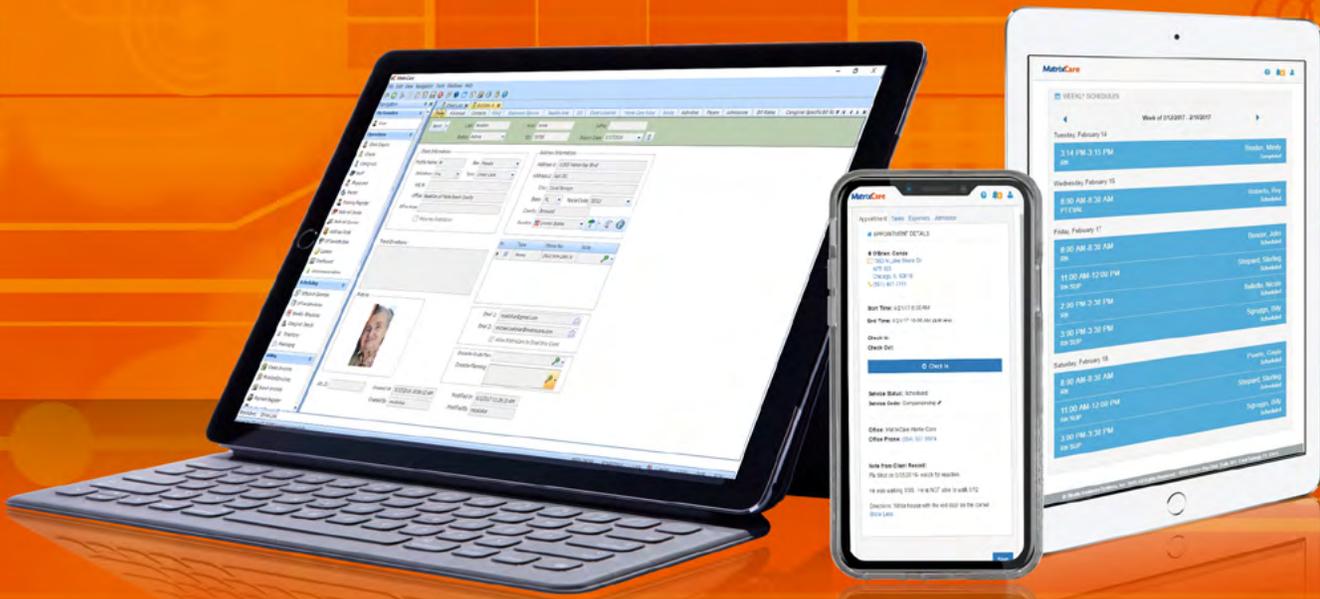
Save Time

MatrixCare's solution for Home Care has been designed to eliminate redundant data entry and streamline recurring tasks such as scheduling, payroll and billing. Our mobile application lets you communicate with those in the field to reduce calls to the office, connect people with announcements and reminders, and give you time back in your day.

Reduce Costs as You Grow

Our flexible licensing options ensure your software costs scale down as you grow your business. Smaller companies can choose Active Client Pricing to start and convert to a Named User Pricing model once their business expands. MatrixCare offers a wide variety of technology solutions for the whole spectrum of long-term care, and we also integrate with more than 100 third-party systems. We not only meet your technology needs today, but our commitment to interoperability means we will continue to meet them as you grow.

Engaging the Family and Empowering the Care Team

CareCommunity, a role-based care coordination platform for long-term care, helps you differentiate your home care business by putting the senior and his or her family at the center of their healthcare. CareCommunity pulls information from any electronic medical or health record, across provider boundaries, to create a comprehensive, global view of a client's health. CareCommunity also integrates data from "smart" devices like Fitbits, glucometers, wireless scales and more than 400 other telehealth technologies. With curated views for each member of the virtual care team, CareCommunity helps you keep everyone up-to-date on a client's health, effortlessly, to eliminate any gaps resulting from a transition in care.

Client & Caregiver Management
Improve service and strengthen client and caregiver relationships

- Increase satisfaction through stronger communication, better matching, and real-time information
- Caregiver/client compatibility matching

Scheduling & Telephony
Increase accuracy and efficiency

- Recurrence patterns save time and improve accuracy
- Warnings for overtime, authorizations, availability, certification expirations, and more
- Alerts for missed check-ins and check-outs
- Open shift messaging

Mobile / Point of Care
Use smartphones to empower your caregivers

- Quickly view daily and weekly schedules
- Check-in/out with GPS for easy visit verification
- Complete tasks and add notes and measures
- Easily capture client and caregiver signatures
- Generate Daily Visit Sheets for billing
- Create assignments, notes and custom care plans

Interoperability
Connect to additional systems with ease

- Delivered integrations automate data exchange between agencies and third parties
- Standards-based APIs enable connectivity with healthcare providers and insurance companies
- Easily interfaces with payroll, general ledger, and payment systems

Payroll
Save time and reduce errors

- Built-in overtime calculations; automatic adjustments for late timesheets
- Track pay rate variations and hire history
- Shift differential and Holiday pay
- Travel time and sleep time calculations

Billing & A/R
Save time and increase accuracy

- Create individual or batch invoices and statements
- Record deposits, payments and adjustments
- Import electronic remits
- Credit card payments built-in
- Client and Payer aging reports and statements
- Manage multiple payers, authorizations and bill rates
- Flexible billing options for a variety of payer combinations

Sales & Marketing
Develop your referral relationships

- Organize all sales and marketing activities
- Track referrals and contacts
- Set-up reminders, alerts and notifications
- Track revenue based on referral sources

MatrixCare for Home Care

Home Care Solutions

Training with MatrixCare

MatrixCare is designed to be intuitive and easy to use, but we also offer live, complimentary, weekly and monthly webinar training. In addition, a robust, on-demand video library is available to supplement learning. Off-site training classes are available at our Corporate Training Facility.

MatrixCare®

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Call 561.447.7111 to learn more — or visit matrixcare.com

About MatrixCare

Current and multi-time winner of Best in KLAS for Long-Term Care Software, MatrixCare is the complete solution for growing organizations that need to successfully manage risk in care delivery across the LTPAC spectrum. Trusted by more than 13,000 facility-based care settings and more than 2,500 home care, home health and hospice organizations, MatrixCare's solutions help ACOs, skilled nursing and senior living providers, life plan communities (CCRCs), and home health organizations to connect, collaborate and prosper as we migrate to a fee-for-value healthcare system.

Visit www.matrixcare.com and www.carecommunity.com for more information.