



## Secure Mobile Messaging

### **HIPAA Compliant Secure Mobile Messaging for Critical Healthcare Communication**

Imprivata Cortext is a leading provider of HIPAA-compliant secure text messaging for the healthcare industry. MatrixCare Secure Mobile Messaging, powered by Cortext<sup>®</sup>, provides a secure and encrypted text messaging solution for both iOS and Android devices, as well as a web portal and a native Windows desktop application which offers all of the functionality of the mobile app.

By installing MatrixCare Secure Mobile Messaging on a smartphone or tablet, the device becomes an affordable, reliable, and user friendly messenger securely delivering complete patient information directly to caregivers' mobile phones, tablets, and desktops.

# Secure Mobile Messaging

## Features

- **Easy user setup and administration.** Your Cortext administrator can quickly provision users and send system invitations via automated email or hard copy. With the invitation in hand, users set up their own usernames and passwords with which to access the system.
- **Care coordination across teams and organizations.** Essential to delivering positive patient outcomes, the quality of care is directly tied to the ability of the entire care team to communicate on behalf of the patient. Secure Mobile Messaging provides the means to connect, communicate, and collaborate with greater patient context regardless of the location of each stakeholder.
- **Group messaging.** Group messaging supports better care team coordination. Secure Mobile Messaging enables providers to create and save personal groups, while administrators can create organization groups that everyone can access.
- **Broadcast Notifications.** Enables Cortext system administrators to quickly send a secure message to all users at once.
- **Send photo attachments.** Photographs can be attached to and sent with secure text messages to document resident conditions.

## Benefits

- **Increase Provider Productivity and Improve Response Time.** With easy set-up for new users, members of the care team can send messages securely via their smart phone or tablet, eliminating the need to carry multiple devices. MatrixCare Secure Mobile Messaging provides on-the go, 24/7 access and greater context enhancing care team communication.
- **Enhance Quality of Care.** Improved workflow with clinical alerts, lab results and other rich content securely delivered to providers mobile device or workstation increases patient satisfaction and safety.
- **HIPAA Compliant.** Cortext is certified as HIPAA-compliant and your patient healthcare information is protected and covered by your Business Associate Agreement. Archiving services support HIPAA compliance.
- **Administrative Control.** The facility has full administrative control over the Cortext environment – you can add and maintain your own users as well as set your own security policies.



# MatrixCare®

## MatrixCare

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**Call 866.469.3766 to Learn More — or visit [matrixcare.com](http://matrixcare.com)**

## About MatrixCare

MatrixCare solutions have powered the long term care continuum for over 30 years. MatrixCare is the largest LTPAC technology provider in the US and the first to offer a true full-spectrum solution. Used in more than 12,000 facility-based care settings and 2,000 home care and home health agency locations, MatrixCare's solutions help skilled nursing and senior living providers, life plan communities (CCRCs), and home health organizations to prosper as we migrate to a fee-for-value healthcare system. Visit [www.matrixcare.com](http://www.matrixcare.com) for more information.