MatrixCare®
by ResMed

We've got you covered.

MatrixCare provides a fully managed service offering, that delivers superior reliability, security, and performance for your Life Plan Community (LPC) solution.

With all that's on your to-do list to ensure patient wellness and resident satisfaction, you can now leave some of the heavy lifting up to us. Keep your software up and running on the latest cloud architecture – with secure SOC-2 compliance, 24x7 proactive monitoring, automatic software updates, licenses, backups and more.

Best of all, we make transitioning to the cloud easy with hassle-free migration, and predictable monthly costs.

It's time to see what MatrixCare can do for you.

Proven reliability

- Fully redundant internal network and ISP carriers to avoid potential outages and costly downtime
- Backup power redundancy to ensure continuous operations for extended periods of time
- Cloud architecture designed to maximize uptime and minimize single points of failure
- 24x7 proactive monitoring and support for added peace of mind
- Run your software on the latest technology available without the added costs

Enhanced security

- The secure cloud environment isolates and protects your ePHI sensitive data from malware and other potential threats
- SOC-2 compliance, ensuring higher standards for controlling and protecting your information
- Fully managed backups, both on and off site to a different geographical location
- Intrusion detection alerts andmonitoring to prevent unauthorize access
- Secure and easy access for local, remote and mobile users

Optimal performance

- Hardware architecture is frequently updated for optimal solution performance
- Regular hardware and software maintenance to maintain top performance
- Fully managed automatic updates, major upgrades and automation tasks to ensure peak performance
- LPC solutions are fully managed and supported, allowing you to focus on other strategic needs
- High bandwidth capacity helps prevent bottlenecks

Call 866.469.3766 to learn more, or visit matrixcare.com