

POST-ACUTE TELEHEALTH



The nation's largest post-acute telehealth network.

Third Eye Health empowers healthcare providers in settings outside of the hospital, so they can reduce hospital readmissions and provide higher acuity care. With the touch of a button, a nurse can contact a physician via secure video and text messaging, allowing individuals requiring immediate attention to receive the help they need, any time, day or night.

Delivering immediate medical care and critical COVID-19 support

A simple and powerful telehealth platform, Third Eye Health enables physicians to quickly provide medical care in the post-acute care setting, even amid travel or visiting restrictions.

Advanced technology

SecureChat Text and images are shared securely.

LiveStream Provider-to-provider video calling in real time.

Telehealth EHR The documentation system is fully integrated with leading post-acute EHR systems, so physicians' telehealth documentation can be sent directly to MatrixCare.



Within minutes, nurses and staff members can access our post-acute emergency medicine physicians, available 108 hours a week including weeknights and full weekends.

Jane Himmelvo, MD

Chief Medical Officer, Third Eye Health

Telehealth benefits for life plan communities

- Improve quality of care
- Reduce value-based purchasing penalties
- Manage residents with complex health needs
- Increase hospital referrals with improved outcomes
- Increase physician and nursing staff retention
- Improve resident and family satisfaction
- Enhance facility profitability
- Allow local providers to bill for visits

Integration

All Third Eye Health progress notes are viewable in the Third Eye Health Dashboard on the Notes page. Once a physician signs a note, the clinician can then view it. There are two note types: *Telehealth progress notes* (e.g., new admissions and change in condition) and *Brief notes* (e.g., lab notifications and death notifications). All notes include an Orders section and are located on the bottom of the signed note with a wet signature from the Third Eye Health physician. Facility users receive read-only access to Third Eye Health where they can download and then upload notes directly into the MatrixCare EHR.

Security

The telehealth platform is SOC 2, HIPAA, and HITECH compliant. All data in transit is encrypted using TLS 1.2, and all data at rest is whole-disk-encrypted, including at the database record level with a unique initialization vector using AES 256.

Management

Third Eye Health can utilize existing devices, or deploy devices secured by a PIN and enrolled in a Mobile Device Manager (MDM). Devices can be sanitized per your infection-control policy.



Call 866.469.3766 to learn more, or email info@matrixcare.com