



## Functionality that grows with you.

There's no place like home. And today's technology is making it possible for seniors to stay in their homes and "age in place" longer than ever before. MatrixCare provides solutions for home care, home health and hospice that enable exceptional care delivery—from the office to the home and throughout the community.

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*"I love their scheduling feature. It is the strongest – we've looked at other software in the past. We've looked at perhaps what we're missing out on or what could be improved. Nobody has a better scheduling system."*

**Shannon Lamoreaux**, Director of Quality Assurance  
Life Matters USA

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### **Grow unbounded**

Whether you're a private-duty organization looking to more efficiently schedule clients or a full-service LTPAC organization with a spectrum of care models, MatrixCare solutions manage it all. We help growing companies replicate their best staff members by making information readily available across the organization. The end result is simplified matching, scheduling, payroll, billing and revenue cycle management.

### **Higher acquisition, higher satisfaction and higher revenue**

Convert more leads into clients with MatrixCare's integrated follow-up reminders. At a glance, know which referral sources and marketing campaigns are working and which are not. And caregiver-compatibility matching helps you determine the best staff fit to increase client and caregiver satisfaction.

### **Improve caregiver recruitment and retention**

Good caregivers are increasingly difficult to find and keep. Once clinicians are recruited, our mobile solutions provide time-saving features like time and attendance, task tracking, visit notes and assessments they can update on the go. Other features build closer staff-caregiver relationships—including reminders, activity tracking, notifications and alerts. This real-time information means less phone calls to the office and more time providing quality care, ultimately resulting in happier, empowered clinicians.

### **Real-time, real people**

As regulatory requirements and technology evolve, so does MatrixCare. But what has never changed is our unwavering focus on client support and giving our best level of service on every call. Online help, videos, and documentation are also available 24/7.

### **Save time**

Designed to eliminate redundant data entry and streamline recurring tasks such as scheduling, payroll and billing, MatrixCare's mobile application lets you communicate with those in the field to reduce office calls, send announcements and reminders, and give back to you what's most valuable—your time.

### **Revenue goes up, costs come down**

Our flexible licensing options ensure your software costs scale down as you grow your business. Smaller companies can choose Active Client Pricing to start and convert to a Named User Pricing model once their business expands. MatrixCare offers a wide variety of technology solutions for the whole spectrum of long-term care, and we also integrate with more than 100 third-party systems. We not only meet your technology needs today, but our commitment to interoperability means we will continue to meet them as you grow.

### **Engaging the Family and Empowering the Care Team**

CareCommunity, a role-based care coordination platform for long-term care, helps you differentiate your home care business by putting the seniors and their families at the center of their healthcare. This platform pulls information from any electronic medical or health record, across provider boundaries, to create a comprehensive, global view of a client's health. CareCommunity also integrates data from smart devices like Fitbits, glucometers, wireless scales and more than 400 other telehealth technologies. With curated views for each member of the virtual care team, this platform eliminates any gaps resulting from a transition in care.



## Client & caregiver management

Improve service by strengthening client and caregiver relationships.

- Increase satisfaction through stronger communication, better matching, and real-time information
- Caregiver/client compatibility matching



## Scheduling & telephony

Increase accuracy and efficiency.

- Recurrence patterns save time and improve accuracy
- Warnings for overtime, authorizations, availability, certification expirations, and more
- Alerts for missed check-ins and check-outs
- Open shift messaging



## Mobile / point of care

Use smartphones to empower your caregivers.

- Quickly view daily and weekly schedules
- Check-in/out with GPS for easy visit verification
- Complete tasks and add notes and measures
- Easily capture client and caregiver signatures
- Generate daily visit sheets for billing
- Create assignments, notes and custom care plans



## Interoperability

Connect to additional systems with ease.

- Delivered integrations automate data exchange between agencies and third parties
- Standards-based APIs enable connectivity with healthcare providers and insurance companies
- Easily interfaces with payroll, general ledger, and payment systems



## Payroll

Save time and reduce errors.

- Built-in overtime calculations and automatic adjustments for late timesheets
- Track pay rate variations and hire history
- Shift differential and holiday pay
- Travel time and sleep time calculations



## Billing & A/R

Save time and increase accuracy.

- Create individual or batch invoices and statements
- Record deposits, payments and adjustments
- Import electronic remits
- Built-in credit card payments
- Client and payer aging reports and statements
- Manage multiple payers, authorizations and bill rates
- Flexible billing options for a variety of payer combinations



## Sales & marketing

Develop your referral relationships.

- Organize all sales and marketing activities
- Track referrals and contacts
- Set up reminders, alerts and notifications
- Track revenue based on referral sources



## Electronic Visit Verification (EVV)

Bring visibility to the delivery and management of care.

- Integrate with Tellus, HHAExchange, and more.
- Key EVV integration supports electronic verification requirements (EVV) of the 21st Century Cures Act\* assisting with efficiency, communication, costs savings and care outcomes.

\*States have additional EVV requirements that must be considered by your organization. 1903(1)(5)(A) of the 21st Century Cures Act lists the following: 1. the type of service performed; 2. the individual receiving the service; 3. the date of the service; 4. the location of service delivery; 5. the individual providing the service; and 6. the time the service begins and ends.



Call 866.469.3766 to learn more, or visit [matrixcare.com](http://matrixcare.com)

**About MatrixCare**

*MatrixCare provides software solutions in out-of-hospital care settings. As the multiyear winner of the Best in KLAS award for Long-Term Care Software and Home Health and Hospice EMR, MatrixCare is trusted by thousands of facility-based and home-based care organizations to improve provider efficiencies and promote a better quality of life for the people they serve. As an industry leader in interoperability, MatrixCare helps providers connect and collaborate across the care continuum to optimize outcomes and successfully manage risk in out-of-hospital care delivery. MatrixCare is a wholly owned subsidiary of ResMed (NYSE: RMD, ASX: RMD). To learn more, visit [www.matrixcare.com](http://www.matrixcare.com) and follow @MatrixCare on Twitter.*