

HOME HEALTH, HOSPICE AND PALLIATIVE CARE



## The interoperability difference.

How MatrixCare's industry-leading connectivity can drive your business.

## HOME HEALTH, HOSPICE AND PALLIATIVE CARE

At MatrixCare, our goal is to deliver industry-leading tools and educate our customers on how to use them to their advantage. The result is connecting post-acute providers with acute, ambulatory referral and partner providers in ways unlike anything else on the market.

Interoperability tools drive connectivity, but the right tools put the patient first. We call that patient-centered interoperability and this is how it can drive your business.



### Our secret sauce: embedded workflows

Interoperability is not just the movement of data. It also consists of clinical and administrative workflows that we believe should be embedded with all of our features. And because not taking advantage of data is a waste of available technology, we inject data into clinical workflows to create efficiency, accuracy, and more effective care.

That's why everything is housed in our EHR and we have no external portals. Simply put, embedded workflows help create positive outcomes.

### Maximizing industry standards

Tools for interoperability have been developed for acute and ambulatory providers for over three decades. While these tools are nothing new, they are quickly evolving—which is why it's more important than ever to take advantage of what is already established and available. MatrixCare meets the market where it is and where it's going.

#### PACIO Project

A thought leader around interoperability, MatrixCare and its team members actively participate in CMS-led initiatives.

PACIO (post-acute interop workgroup) Project is focused on defining FHIR profiles for communicating functional and cognitive status information. MatrixCare team members currently occupy leadership roles within this initiative.

### Fast Healthcare Interoperability Resources (FHIR)

For almost two years, MatrixCare has supported integrations using FHIR resources, and fully intends to expand FHIR capabilities as we connect additional vendors with more advanced workflows.

## Closing the care transitions gap

For intake teams and admissions nurses, the right interoperability tools can transform a tedious manual process into an automated workflow. MatrixCare integrates key features directly into its EHR, simplifying the intake process and keeping you connected during every admission.



### Direct Secure Messaging

A thought leader around interoperability, MatrixCare and its team members actively participate in CMS-led initiatives.

At admission, staff needs a variety of data to ensure intake is handled properly—including details on care needed (including reasons beyond the referral) and medication information from the previous care setting. Direct Secure Messaging is the interop solution to intake challenges. It includes:

- Referrals from any certified EHR
- Full clinical summary of the referring acute ambulatory encounter
- Data reconciliation for demographics, medications, allergies, diagnosis, and more
- The secure and healthcare-specific Direct Trust Network to message the provider
- Documents that can be sent like email attachments—including plan of care, visit notes, orders, images, and scans
- The option to embed documents in unstructured CDA
- Text and document-based messages can be added to a patient record

### CommonWell

For intake teams that need a patient's full medical history and detailed physician notes, CommonWell Health Alliance is a nationwide record locator service and data broker for patient data needs beyond basic demographics and diagnosis. It includes:

- Documentation from previous care settings, not just the referring provider
- History and physical documents
- Encounter summaries
- Continuity of care
- Bi-directional connection to the network
- Documentation that can be shared with other providers automatically include C-CDAs, face sheets, visit notes, plan of care, orders, and scans





## A connected ecosystem

MatrixCare aims to provide the tools needed for our users to connect applications that support their EHR implementation. This includes being open to vendors willing to connect with our established tools—because supporting them on behalf of our mutual customer will always have a positive outcome.

**MatrixCare**  
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Call 866.469.3766 to learn more, or visit [matrixcare.com](https://www.matrixcare.com)

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