

MatrixCare's new EHR platform

Sophisticated solutions, purpose-built to help your business and residents thrive

Our comprehensive platform connects staff, residents, and management with up-to-the-moment information across the entire continuum of care in a single resident record.

Purpose-built to meet the unique needs of your community

Life plan communities (LPCs) and continuing care retirement communities (CCRCs) are unique among senior care options. While you are focused on providing care to your residents as they move across the care continuum, you also manage resident amenities that are exclusive to LPCs/CCRCs.

With tools for clinical, financial, and operations management, MatrixCare provides the only purpose-built platform on the market for LPCs and CCRCs. Whether you oversee a single campus or multiple communities, our comprehensive solution can help improve every aspect of your business.

With MatrixCare, there's no need to use hybrid solutions or purchase multiple solutions to manage different types of care. You'll have one platform—one database, one resident record—that flows seamlessly across the care spectrum. And with a single engagement platform for end-to-end care, you can make residents happier and more independent while also building a healthier business.



Why choose MatrixCare?

Ease of use means more time with residents and higher quality outcomes.

MatrixCare's innovative clinical management solution helps minimize administrative tasks so your team can spend more time with residents, resulting in better care and better outcomes.

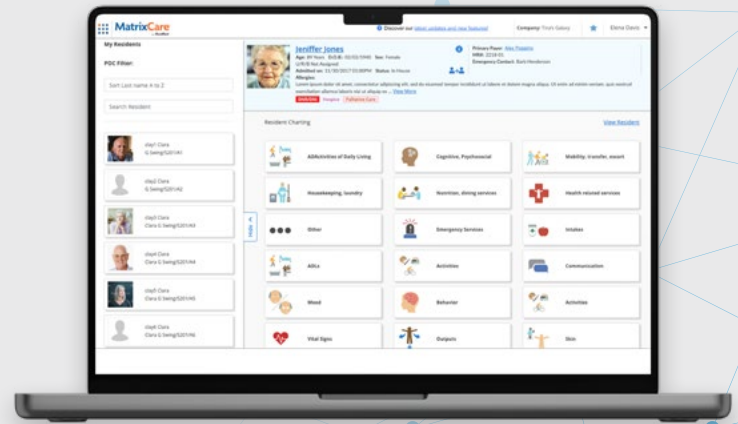
Proactive Drug Utilization Review (DUR) alerts, electronic medication, and treatment administration records (eMAR/eTAR) help avoid medication errors and drive operational efficiencies.

Documentation of point-of-care items like vitals, ADLs, and care plans is simple using touchscreen tablets or iPads. Data can be accessed or recorded at bedside or anywhere in the community.

Notifications help staff stay informed of important resident changes and re-prioritize their workload so care can be provided more quickly.

The MDS management center provides a one-stop shop for MDS coordinators to manage their workflow seamlessly with data prepopulated from within the EHR to help ensure regulatory compliance.

Infection tracking uses McGeer's criteria to automatically help determine which type of infection the resident may have, helping to guide the best course of treatment.



“The MatrixCare LPC solution gives us easy, fast and complete information to help us know and do everything we can to deliver the best possible resident care.”

Dolly Verrue, Registered Nurse and MatrixCare Clinical Training, Support Coordinator and Project Manager, The Redwoods

Clinical and resident management modules

- > Admissions and census
- > Physician orders
- > eMAR/eTAR
- > Assessments
- > MDS 3.0
- > Care and service plans
- > Point of care
- > Immunization recording
- > Infection tracking
- > Wound care management
- > Incident management
- > Alerts and messaging
- > Dashboards and reports
- > Nurse admission assessment
- > MatrixCare MyDay

Optimized reimbursement cycles help improve your organization's cash flow

MatrixCare's solution for revenue cycle management helps your organization maximize revenue, optimize cash flow, and streamline reporting.

Resident payments, billing, and ancillary services are combined in a single resident statement. This eliminates manual reconciliation that can lead to duplication or lost revenue.

Entrance fees are managed directly within the resident profile. Fee types can be established based on contract to accurately calculate amortization and refund portions.

PDPM inquiries are conducted in real time. As assessments are completed, the rate, score, and detail-calculated components are populated to the resident admission record.

Real-time, fully integrated accounts payable, general ledger, and payroll functions keep things running smoothly, while key metrics and reporting offer greater insight into financial performance and profitability.



We use the MatrixCare solution for accounts payable and receivable, payroll, fixed assets, census – everything. They provide the full package in a single, all-in-one software suite, which creates more synergy and efficiencies in so many of our processes. It's our lifeblood."



Stacy Dobson, Chief Financial Officer, United Methodist Retirement Homes



Revenue cycle management modules

- > Consolidated statements
- > Entrance fee amortization
- > Trust fund
- > Rate increase processing
- > Resident ACH
- > Resident collections
- > Private pay, Medicare/Medicaid, and commercial billing
- > MatrixCare Payment Portal



Meaningful insights yield informed decision-making and improve resident outcomes

MyAnalytics provides you with real-time data oversight and trending on census, 5-Star quality information, readmission rates and other important metrics critical to providing quality care and effectively managing your business. What's more, MyAnalytics integrates data from across all care settings in your LPC—or even multiple communities—so you can identify trends and act upon any areas of concern or opportunity more quickly.

Effective operations management helps deliver superior service

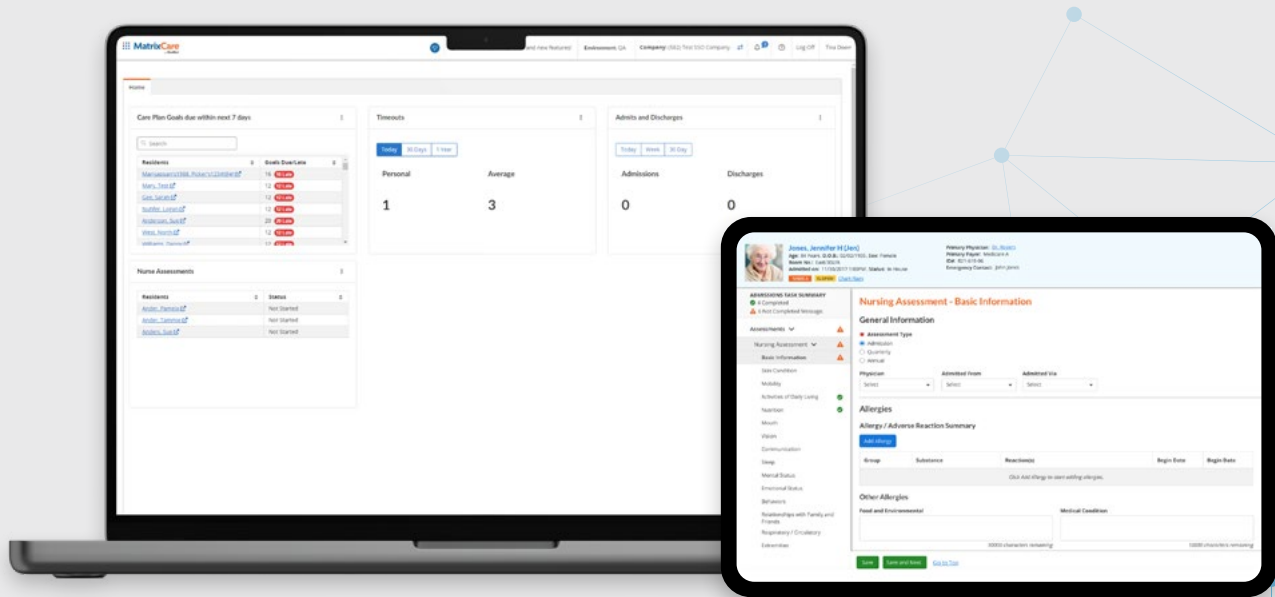
MatrixCare was built with the unique requirements and workflows of enterprise organizations and complex diversified care networks in mind. Our software helps you manage operations for a single community or multiple campuses to streamline workflows, increase efficiencies, and reduce waste.

“The census trends in MyAnalytics give our organization the ability to break that down by location and by level of care so we get that rolling history, month-over-month or day-over-day, to help schedule staff.”

Sam Patel, Director of Business Applications and Data Analytics, Sequoia Living

Operations management modules

- Equipment management and work orders
- Resident appointment scheduling
- Resident transportation coordination
- Donor development



MatrixCare's suite of solutions supports every aspect of your life plan community



Marketing: A suite of marketing tools that can be leveraged to efficiently manage leads and referrals and optimize sales activities to drive occupancy.



Enterprise Financials: A complete financial and operations management platform with fully integrated accounts payable and general ledger software. Tool offers key metrics and reporting for valuable financial insights.



MatrixCare Point of Sale: A complete point-of-sale solution that captures ancillary charges from gift shops, bistro dining, salons, and spas and then flows that information into the proper billing function.



MealTracker: A nutrition planning, management, and analysis software that facilitates efficient menu planning and daily food production processes.



TimeTracker: A cloud-based system that provides streamlined scheduling, real-time attendance tracking, and automated absence administration helping you to meet organizational, federal, state, and local labor compliance requirements while avoiding gaps in care.



Payroll/HR: A payroll management solution that provides quick access to an employee's work orders, human resources information, in-service inquiries, employee schedules, physical and drug screenings, employee COVID vaccine tracking, and driver's license and vehicle details.

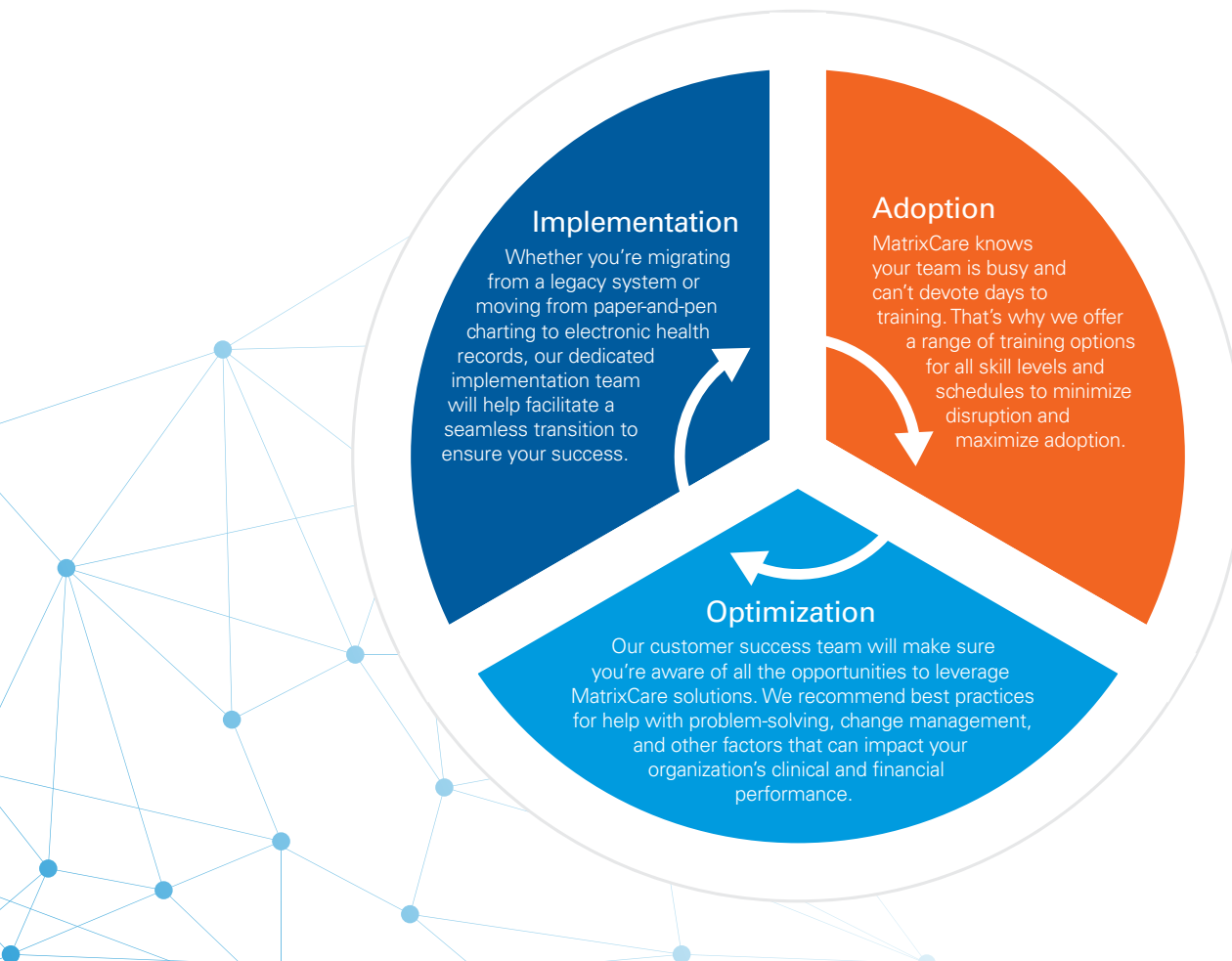


MatrixCare Payment Portal: An integrated payment platform that makes the payment process easier with just four steps - no more printing, no more mailing, and no more waiting. Now residents can view their statements and make secure payments anytime from anywhere.

MatrixCare gives your entire organization the support it needs to be successful

Embrace new technology confidently with services tailored towards your needs.

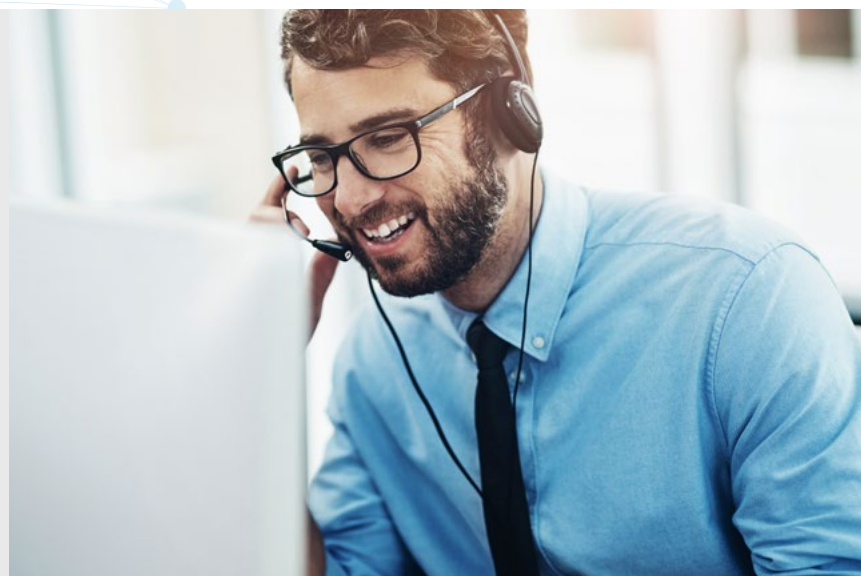
Even the best technology is only helpful if you know how to use it. MatrixCare enables you to take full advantage of our purpose-built solution by offering implementation, training, and support services.



Get experienced, 24/7 customer support

Our support team has extensive industry experience and expertise in clinical care delivery, finance, and operations. We are committed to providing high-quality, real-time support via email or phone to quickly resolve any issues.

You can access our secure Client Community anytime, anywhere for product information, on-demand learning, and general support.





We're dedicated to providing innovative software and superior service

Our mission is to innovate so our customers can do good and do well.

As the only EHR provider in the industry to focus on the entire care continuum, we're dedicated to helping providers improve operational efficiencies and provide exceptional care. And as the industry moves to value-based care, we remain focused on supporting providers and delivering quality outcomes for your residents.

With the backing of our parent company, ResMed, we're creating a seamless experience that helps providers improve care throughout an individual's healthcare journey.

Find out why a purpose-built solution can make a difference

Contact us to see how MatrixCare's purpose-built solution can help your business—and your residents—thrive.

MatrixCare[®]

by *ResMed*

Visit **matrixcare.com** or call **866.469.3766** for
more information or to request a demo.