OASIS AND QUALITY REVIEW

Home health

MyScrubber Clinical | MyScrubber QA
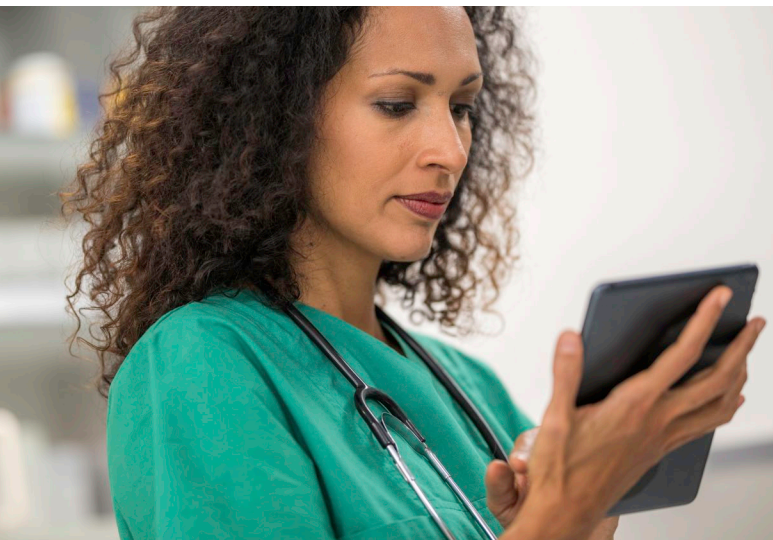
One complete analytical solution for performance management.

A look at MatrixCare's expert data review technologies.

To meet the ever-changing requirements of the IMPACT Act of 2014, the Outcome and Assessment Information Set (OASIS) tool continually evolves to ensure standardized patient assessment data is captured and reported across post-acute care. But with quality assurance teams consistently facing challenges with documentation inaccuracies—which leads to compliance issues, lower quality scores, and reduced reimbursements—home health agencies need analytical solutions.

MatrixCare offers a powerful combination of analytical and quality assurance technology that can help agencies reduce documentation errors, improve the quality of patient assessment documentation, support compliance, and promote financial success. This integrated technology collects data, analyzes assessments, and puts it all into action—effectively transforming the way organizations manage performance.

MyScrubber Clinical: an integrated scrubbing solution.

MyScrubber Clinical is a powerful analytical tool identifies potential and known errors and inconsistencies both within and between OASIS assessments. By analyzing patient data in real time, this solution helps manage documentation accuracy and compliance, while streamlining quality review processes. This approach allows agencies to collect accurate patient care data, complete quality assessments, improve patient outcomes, and maximize reimbursement.

MyScrubber Clinical benefits:

- Clinicians can perform OASIS scrubbing on the iPad, in a connected or disconnected state.
- An internet connection is not needed for scrubbing or updating assessments.
- All alerts/recommendations are integrated within the clinician's assessment for quick and easy review.
- Scrubber recommendations can be accepted or declined by clinicians to ensure regulatory compliance.
- Clinicians learn correct and consistent documentation practices.
- Multiple workflow preferences are supported (clinicians can review as full page or by assessment section).
- Alerts are color-coded and ordered by severity for prioritization.
- Areas of impact are identified with icons to help clinicians highlight key areas for the agency.
- Clinicians can access detailed patient reports that list all alerts/recommendations and analysis on patient visits, scoring, payment, medication, and diagnosis data.

MyScrubber QA: an integrated accuracy solution.

As a powerful tool that gives your agency the ability to complete comprehensive OASIS assessment reviews, MyScrubber QA effectively improves performance, ensures CMS compliance, and follows best practices.

This solution accelerates reviews, and decreases the touch points between QA and the assessing clinician, which decreases the review time and improves OASIS submission times.

MyScrubber QA benefits:

- MyScrubber QA integrates with the iPad point-of-care device to ensure accurate documentation in real time.
- MyScrubber Clinical edits are integrated into the QA Review process in real time for quicker prioritization and response.
- Recommendations can be made based on scrubber results.
- Users can immediately see the financial impact of their recommendations.
- Quick and easy access to key patient information.

- Ensures that your agency is complying with regulations and submitting clinically accurate OASIS documentation.
- Decreases QA review time, resulting in increased productivity.
- Day-to-day reporting is available.

The most powerful analytical and quality assurance technology on the market.

MyScrubber Clinical and MyScrubber QA each offer unrivaled features. Combined, they create the most powerful analytical and quality assurance solution available to post-acute care.

For home health agencies looking to develop an effective quality review process that can evolve with the documentation requirements within OASIS version changes, MatrixCare MyScrubber QA technology and services can help agencies with:

- More time to spend with patients.
- Quality assurance processes.
- Continuing education.
- Accelerated reimbursement.
- Consistent, quality documentation.

MatrixCare customers have access to HEALTHCARE*first* technology as integrated solutions that allow providers to focus on patients instead of paperwork. Here are two ways this technology partnership can benefit your agency's data review processes.

Revenue Cycle Management

Did you know your billing process could be an opportunity to streamline operations, accelerate reimbursement, and improve profitability? HEALTHCARE*first's* Revenue Cycle Management (RCM) services help agencies do just that with an expert staff of certified reviewers and coders who have a thorough understanding of increasingly complicated billing processes. Here are a few ways they decrease your coding stress and increase your bottom line:

- Simplify performance measurement by capturing data and making it actionable.
- Assist with claim edits and scrubbing to reduce violations and find trends.
- Prevent denials by staying on top of new regulations and handling time-consuming appeals.
- Eliminate revenue recovery as an ongoing process by handling old claims and preventing them in the future.
- Manage the revenue cycle with an expert team of certified health coders, reviewers, and a full regulatory compliance staff constantly working to find what needs improvement.

HEALTHCARE*first* documentation review catches what technology doesn't. Our reviewers compare documentation with referral information, previous admissions, and information outside the EHR to ensure accuracy.

The HEALTHCARE*first* advantage

With revenue cycle management services (OASIS review, coding, and billing), CAHPS surveys, and advanced analytics for post-acute care organizations, HEALTHCARE*first* aims to simplify compliance and remove obstacles like coding and surveys— ultimately helping their customers focus on patients and continue to grow.

As the single source for organizations to enhance patient care, create operational efficiencies, improve reimbursement, and simplify CMS compliance, HEALTHCARE*first* is the ideal complement to your MatrixCare solutions.

HHCAHPS Top 5 Report

The CAHPS Top 5 Report was created to help home health and hospice agencies better understand their CAHPS scores. With separate reports for both home health and hospice, the Top 5 Report identifies which measures are the most advantageous to address as part of their QAPI programs and/or quality star ratings (for home health).

This one-page report provides results from two different types of organization-specific statistical analysis—providing you with insight into your own scores and how to use this information to your advantage. Here are a few of the report's features:

- A section for the top drivers of satisfaction.
- A section for the top opportunities for improvement.

- Comparative national benchmarks and top performers.
- Designed by home health experts, who are available to provide consultations on data collected.
- The ability to transform CAHPS data from a simple requirement into a competitive advantage.

MyScrubber Clinical and MyScrubber QA provide agencies the ability to streamline their OASIS and coding review processes, while allowing clinicians to focus on what they do best—providing exceptional care to their patients.

More about MatrixCare

MatrixCare is a wholly owned subsidiary of ResMed, a world-leading digital health company. Our software solutions change the way people receive care in settings outside of the hospital and empower providers with tools that help people live healthier, high-quality lives.

This integration gives you everything you need to attract, hire, and onboard your best team—helping to navigate the caregiver shortage for home care and private duty agencies.

MatrixCare®
by ResMed

Call 866.469.3766 to learn more, or visit matrixcare.com