

SPEECH RECOGNITION



Speech recognition software  
for home health, hospice and  
palliative care.

MatrixCare's integrated speech-to-text technology offers a new approach to documentation.

## SPEECH RECOGNITION

It's no secret that home health, hospice and palliative care care requires complex documentation. And with revenue continuously tied to clinical outcomes, it's becoming more important than ever to capture patient data accurately at every visit.

*Simply put, a complete patient story is paramount to quality care.*

MatrixCare's integrated voice-enabled documentation, powered by nVoq, is a game changer for home health, hospice and palliative care organizations that want to save time, increase accuracy and accelerate reimbursement. It empowers clinicians with the ability to quickly input documentation at the point of care, which also leads to increased clinician satisfaction and lower turnover.

### The speech recognition difference

The accuracy and quality of documentation can determine three goals of every home health, hospice and palliative care organization: faster reimbursements, better work-life balance for clinicians, and optimal patient outcomes. Speech recognition technology is the accuracy solution for documentation—allowing clinicians to document patient information instantly at the point of care, ultimately leading to rapid reimbursements and happier staff.

#### **No more typing or using shorthand.**

Voice-enabled technology ensures complete care notes and robust detail.

#### **Easy technology, happy staff.**

Easy-to-use technology is HIPAA-compliant\* and stores data directly in your EHR.

\*<https://sayit.nvoq.com/>







## Medical terminology captured with ease.

The MatrixCare speech recognition capability has a specifically tuned vocabulary for home health, hospice and palliative care organizations. This includes, but is not limited to, medication names, clinical abbreviations, and industry-standard terminology.

### How speech recognition can benefit your agency:

- Improve clinical workflow efficiency: when documentation happens at the point of care, the less corrections need to be made later in the process.
- Increase clinician satisfaction: quick and easy documentation means less work being done from home, and better management of multiple caseloads.

- Maximize reimbursements: patient encounters captured accurately leads to billing efficiency downstream.
- Maintain HIPAA compliance: risk is avoided when organizations are given control over data with HIPAA-compliant technology.

### A patient narrative solution for hospice organizations.

With hospice organizations mandated by CMS to provide patient narratives in the clinician's own words, accurate and complete documentation is a necessity for reimbursement. Speech-to-text software is the solution for accuracy and detailed patient notes—as well as denial reduction.

## About MatrixCare

MatrixCare is a wholly owned subsidiary of ResMed, a world-leading digital health company. Our software solutions change the way people receive care in settings outside of the hospital and empower providers with tools that help people live healthier, high-quality lives.

This integration gives you everything you need to attract, hire, and onboard your best team—helping to navigate the caregiver shortage for home care and private duty agencies.

Learn more about the nVoq integration and how you can empower your clinicians with speech recognition technology.



Call 866.469.3766 to learn more, or visit [matrixcare.com](https://www.matrixcare.com)

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*MatrixCare provides software solutions in out-of-hospital care settings. As the multiyear winner of the Best in KLAS award for Long-Term Care Software and Home Health and Hospice EMR, MatrixCare is trusted by thousands of facility-based and home-based care organizations to improve provider efficiencies and promote a better quality of life for the people they serve. As an industry leader in interoperability, MatrixCare helps providers connect and collaborate across the care continuum to optimize outcomes and successfully manage risk in out-of-hospital care delivery. MatrixCare is a wholly owned subsidiary of ResMed (NYSE: RMD, ASX: RMD). To learn more, visit [www.matrixcare.com](https://www.matrixcare.com) and follow @MatrixCare on Twitter.*