

HOME CARE



A comprehensive software solution that grows as your business grows.

In today's changing healthcare landscape, more and more seniors are choosing to remain in their homes longer. This trend toward aging in place is made possible in large part by today's technology. MatrixCare is at the forefront of the industry, providing solutions that enable exceptional care delivery from the office, to the home, to the greater community.

Grow unbounded

Home care is changing and MatrixCare is, too. Whether you're a private-duty organization looking to more efficiently schedule your clients, or a full-service LTPAC organization with a spectrum of care models, our solution can manage it all. We help growing companies simplify the tasks of matching, scheduling, payroll, billing, and revenue cycle management.

Client acquisition and satisfaction + revenue growth

Convert more leads into clients with integrated follow-up reminders. See at a glance which referral sources and marketing campaigns are working and which aren't. And determine the best staff fit for your customers with caregiver compatibility matching.

Improve caregiver recruitment and retention

Good caregivers are scarce. Our mobile solutions will help you keep them happy and engaged by providing them with convenient time & attendance, task tracking, visit notes, and assessments they can update on the fly. And with reminders, activity tracking, notifications, and alerts, your staff and caregivers can all be on the same page, and build closer ties.

Real-time, real people

Regulatory requirements and technology are evolving, but what has never changed is our commitment to supporting our clients in a friendly and responsive manner, in order to provide the best service and support. Plus, online help, videos, and documentation are available 24/7.

Save time

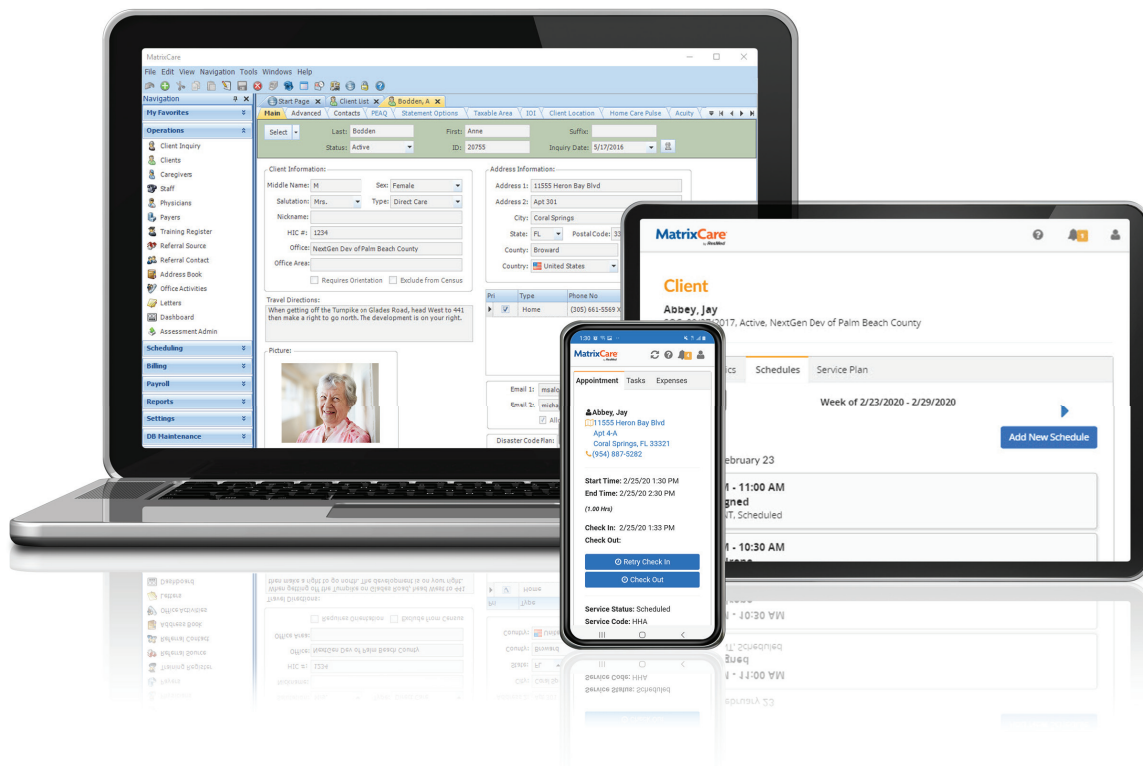
Our Home Care solution was designed to eliminate redundant data entry and streamline recurring tasks like scheduling, payroll, and billing. And with communication, announcements, and reminders all possible via our mobile application, everyone can work more efficiently.

Reduce costs as you grow

Our flexible licensing options reduce software costs as you grow your business. Smaller companies can choose Active Client Pricing to start, and convert to a Named User Pricing model once business expands. We offer a wide variety of technology solutions for the entire long-term care spectrum, and we also integrate with over 100 third-party systems. MatrixCare meets your technology needs today, and our commitment to interoperability means we will continue to meet them as you grow.

Engage families and empower care

Team CareCommunity, a role-based care coordination platform for long-term care, puts seniors and their families at the center of their healthcare. CareCommunity pulls information from any electronic medical or health record, across provider boundaries, to create a comprehensive, global view of a client's health. CareCommunity also integrates data from "smart" devices like Fitbits, glucometers, wireless scales, and more than 400 other telehealth technologies. With curated views for each member of the virtual care team, everyone is kept up-to-date, reducing any gaps resulting from a transition in care.



I love their scheduling feature—it's the strongest. We've looked at other software...nobody has a better scheduling system.

Shannon Lamoreaux, Director of Quality Assurance, Life Matters USA

Client and Caregiver Management

- Improve service and strengthen client and caregiver relationships
- Increase satisfaction through stronger communication, better matching, and real-time information
- Improve caregiver/client compatibility matching

Scheduling and Telephony

- Save time and improve accuracy with recurrence patterns
- Get warnings for overtime, authorizations, availability, and certification expirations
- Receive alerts for missed check-ins and check-outs
- Enable open shift messaging

Mobile / Point of Care

- Use smartphones to empower your caregivers
- Quickly view daily and weekly schedules
- Check-in/out with GPS for easy visit verification
- Complete tasks and add notes and measures
- Easily capture client and caregiver signatures
- Generate Daily Visit Sheets for billing
- Create assignments, notes, and custom care plans

Interoperability

- Connect to additional systems with ease
- Automate data exchange between agencies and third parties with delivered integrations
- Connect with healthcare providers and insurance companies through standards-based APIs
- Easily interface with payroll, general ledger, and payment systems

Payroll

- Save time and reduce errors
- Get built-in overtime calculations, and automatic adjustments for late timesheets
- Track pay rate variations and hire history
- Shift differential and holiday pay
- Calculate travel time and sleep time calculations

Billing and A/R

- Save time and increase accuracy
- Create individual or batch invoices and statements
- Record deposits, payments, and adjustments
- Import electronic remits
- Get built-in credit card payments

- Receive client and payer aging reports and statements
- Manage multiple payers, authorizations, and bill rates
- Choose from flexible billing options for a variety of payer combinations

Sales and Marketing

- Develop your referral relationships
- Organize all sales and marketing activities
- Track referrals and contacts
- Set up reminders, alerts, and notifications
- Track revenue based on referral sources



Call 866.469.3766 to learn more, or visit matrixcare.com

MatrixCare enables out-of-hospital care organizations to manage senior care more safely and securely. Multiyear winner of the "Best in KLAS" award for Long-Term Care Software, MatrixCare is trusted by more than 15,000 long-term, post-acute care (LTPAC) organizations across senior living, skilled nursing, life plan communities, accountable care organizations, home health, home care, and hospice, helping them connect and collaborate to keep America's seniors healthy in the home or care setting of their choice. MatrixCare is a wholly owned subsidiary of ResMed (NYSE: RMD, ASX: RMD). To learn more, visit matrixcare.com and follow @MatrixCare on Twitter.

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