

SENIOR LIVING



## Discover our comprehensive solution for senior living

MatrixCare Senior Living puts everything you need all in one place. Our dynamic marketing, financial, and operational suite combines with powerful resident care management tools. It's a seamless, end-to-end solution purpose-built—by experts, for experts—to optimize business outcomes and enable providers to deliver exceptional care for the people they serve.

# Better solutions. Better outcomes.

A software suite that addresses providers' unique business workflow requirements, as well as the needs of individuals residing in senior living settings.

Our actionable dashboard can be customized for users in clinical, financial, or human resources roles, delivering increased flexibility and ease of use.

## Our dashboard offers:

- > Advanced analytics and reporting
- > Simplified workflows and task status (to-do versus completed)
- > At-a-glance decision making for all staff levels
- > An intuitive interface to reduce training hours

Designed expressly for senior living, our industry-leading CRM solution is used by thousands of providers for lead management, marketing, and inquiry and referral source tracking.

MatrixCare Marketing is customizable and cloud-based, so data can be accessed online wherever and whenever you need it.

- > Manage all of your sales leads and maximize your marketing strategies.
- > Access occupancy and vacancy data in real time.
- > Seamless flow from lead to resident.
- > Manage leads for multiple facilities or communities all in one place.
- > Monitor sales staff performance.
- > Evaluate campaigns.
- > Streamline your marketing efforts, with inquiries pulled automatically from your website.
- > Track leads through predefined marketing outreach efforts, from the initial inquiry to final closing, including tracking of deposits.
- > Use the suite of reports to track your costs per lead, assess your lead sources, and analyze sales performance with customizable dashboard reporting.







# MatrixCare Resident Care Management

Thanks to seamless integration with MatrixCare Marketing, our Resident Care Management solution enables resident data to flow automatically into the move-in and assessment process.

- > Streamline care coordination for transitions of care using the actionable dashboard
- > Automatically create service plans from assessments.
- > Create nurse and executive triggers to facilitate communication before assessments are finalized.
- > Schedule, track, and analyze assessments.
- > Automate billing changes based on assessment level changes.
- > Customize assessments and sub-assessments to manage state- or community-specific regulations.
- > Document and track resident- and/or employee-related incidents and injuries.
- > Get CareAssist, eMAR and Point of Care in one easy-to-use application, to help ensure:
  - > Increased medication administration efficiencies
  - > Accurate documentation of services delivered
  - > Improved communication among caregivers
  - > Flexible task sheet capability for determining and adjusting caregiver assignments and task duration
  - > A pleasant move-in and structured move-out process for residents and families

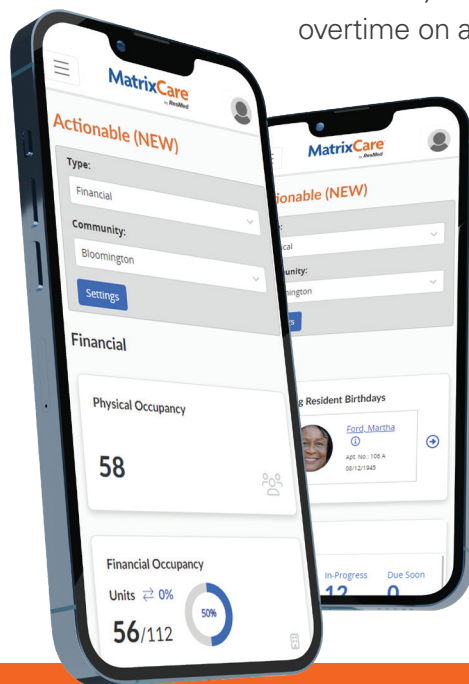




# MatrixCare financial and operations management

Gain visibility and maximize operating margins with tools to track and analyze real-time budget vs. actual revenue and expense data. Modules include dashboards, budgeting, billing & census, accounting, operations, payables, and human resources. You will have the ability to:

- > Drive decision-making with actionable dashboards that provide an overview of community operations.
- > Access key performance indicators from most devices using the actionable dashboard.
- > View real-time census, vacancy, and occupancy information, including physical and financial occupancy by bed and/or unit.
- > Drill down to see revenues and expenses by month, by general ledger account.
- > Streamline and improve the accuracy of the billing process.
- > Use the actionable dashboard to view, modify, or approve a selected transaction.
- > Automate the Medicaid billing process.
- > Tailor workflow processes and approvals to reflect your policies and procedures.
- > Manage vendors more effectively and streamline accounts payable processes.
- > Access real-time information on employee time and attendance.
- > Proactively manage staffing and reduce overtime on a daily basis.



Call 866.469.3766 or visit <https://www.matrixcare.com/senior-living-software/> to learn more.

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MatrixCare provides software solutions in out-of-hospital care settings. As the multiyear winner of the Best in KLAS award for Long-Term Care Software and Home Health and Hospice EMR, MatrixCare is trusted by thousands of facility-based and home-based care organizations to improve provider efficiencies and promote a better quality of life for the people they serve. As an industry leader in interoperability, MatrixCare helps providers connect and collaborate across the care continuum to optimize outcomes and successfully manage risk in out-of-hospital care delivery. MatrixCare is a wholly owned subsidiary of ResMed (NYSE: RMD, ASX: RMD). To learn more, visit [www.matrixcare.com](http://www.matrixcare.com) and follow @MatrixCare on Twitter.