

Training Assurance Plus (TAP)

Get more from your software investment



If you've recently implemented MatrixCare's EHR, effective training is key to enhancing staff efficiency and getting the full benefit of your software. But even if you've been using MatrixCare software for a while, there are many ways TAP can help your business run more smoothly.

Whether you're looking for a better way to onboard new hires or want to develop in-house software expertise, you can use your training hours throughout the year to meet your organization's needs. Here are some ways TAP can help you make the most of your software investment.

Improve operational efficiency

- > Our experts help you stay up to date on new features and quarterly releases.
- > Get an assessment of current usage to understand which features are most useful.
- > Take advantage of annual audits show where to focus additional training.
- > Get reminders and recommendations for using your TAP hours when new releases or regulatory updates are expected.

Simplify new hire training

- > Access free monthly new hire training webinars.
- > Choose one-on-one super user training, leadership training, or end user training.
- > Customize your training to maintain a consistent level of staff expertise.

Customize training to meet your specific needs

- > MatrixCare consultants can lead discovery sessions to help you identify the best ways to use your training hours.
- > You can choose to have training delivered on-site or remotely.

Develop in-house expertise

- > Advanced training will show you how to change existing workflows, and complete security and set-up changes.
- > Get recommendations and in-depth help for more effective use of features such as MyAnalytics, clinical decision support, and infection control.

TAP is a cost-effective way to make sure your staff has the training they need to effectively use your MatrixCare EHR. You can choose the number of hours you need per month to meet your organization's needs, and avoid unexpected costs related to training for new releases or onboarding.

Get more details about Training Assurance Plus. Call **866.469.3766** or visit **www.matrixcare.com/TAP** to request a consultation.