

CASE STUDY



Skilled Nursing

CareAssist

Staff sees streamlined workflow and improved efficiency with CareAssist.

The staff at Columbine Health Systems was accustomed to using an electronic health records (EHR) system for documentation. But when the transition to PDPM began, they realized a better system might help them work more efficiently.



Challenges

- Needed a single system that all nurses and CNAs could use.
- Hoped for improved functionality, especially as transition to PDPM approached.



Solution

- MatrixCare CareAssist.



Results

- All staff using one system and streamlined workflows.
- Point of care supports accurate, reliable documentation.
- More economical than previous solution.

“We wanted everything in one system, and we wanted to streamline,” said Ashley Williams, assistant director of clinical services at Columbine Health Systems. “We knew we could be more efficient with our time by having everything in one system.” Williams also noted that the transition to PDPM pushed the organization toward choosing a more robust system.

Columbine began exploring the benefits of MatrixCare’s CareAssist, which combines point of care and eMAR in a single application. This helps caregivers see real-time information about residents and their care, while also allowing them to record accurate and reliable documentation.

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Ashley Williams, *assistant director of clinical services, Columbine Health Systems*

In addition to the convenience and consistency of users having one system where all caregivers can document patient care, Williams said it’s easier to pull over information for MDS and other functions. She also noted that many of the certified nursing assistants who use CareAssist appreciate the Help function that provides clear explanations when questions arise.

Williams noted charting features within CareAssist that save time. “For charting dinners, users can go into one tab and click on each resident to chart all of the dinners.” Another CNA mentioned being able to click on different people on the same tab, which can make charting key information such as blood pressure or urinary output easier. And many of



her nurses and CNAs appreciate having the option to have two screens open, which allows them to multi-task—for example, passing medications while documenting a progress note.

Training has also been easy on the new system, Williams said. “It’s very straight forward for our newer, younger CNAs,” she said. “It’s easier to train on this system than on the old one we had.”

Williams has been in touch with her MatrixCare account manager to hear about planned improvements, including e-prescribe and electronic controlled substance tracking. “I’m so excited to see what the future holds for CareAssist,” Williams said.

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Case study based on client’s own data and sources. Results may vary based upon particular circumstances.

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10900 Hampshire Avenue South, Suite 100 • Bloomington, MN 55438