

MatrixCare Payment Portal

Get convenience, efficiency, and security with our payment portal.

With the MatrixCare Payment Portal, your residents can have the convenience of an easy-to-use portal for online payments, and your staff can work more efficiently to close month-end billing.

Electronic statements give residents full access to their payment history and offers options for payment: banking

information (ACH) or credit card. The AutoPay feature, using automatic debit, helps ensure resident payments are based on the resident's payment terms and due dates and paid on time.

All payments made via the online portal are deposited directly to you and automatically posted back into MatrixCare, significantly streamlining the cash application process.

Serious security and compliance

Our cloud-based architecture means that you and your residents benefit from multiple layers of compliance (PCI, SOC 2, HITRUST/ HIPAA, etc.) and industry-leading security.



Convenience for your residents, efficiency for your staff

When residents use the payment portal, they can:

- > Create/manage their account and pay their invoices online
- > Keep their preferred payment option on file
- > View invoices and payment history
- > Set up AutoPay for quick, automatic payments

The new portal helps your staff speed-up month-end closing with:

- > Seamless API integration with MatrixCare for automatic posting and cash application
- > A self-sufficient payment portal, for fewer checks and manual payment processing
- > Electronic statements and payments to help reduce or eliminate the need for paper statements
- > Less resident/family phone calls requesting invoice copies
- > Less confusion for residents over what/when they have paid

You can improve resident satisfaction and drive loyalty with our new payment portal.

For more details or to schedule a demo, **contact your account manager.**