

MatrixCare Payment Portal

Get convenience, efficiency, and security with our payment portal.

With the MatrixCare Payment Portal, your residents can have the convenience of any easy-to-use portal to access online statements for ACH fund transfers, while allowing your staff to work more efficiently to close month-end billing.

Electronic statements give residents full access to their payment history and allow them to pay using banking

information (ACH). The AutoPay feature, using automatic debit, helps ensure resident payments are based on the resident's payment terms and due dates and paid on time.

The portal offers seamless data integration into your MatrixCare system to help eliminate manual handling of statements.

Convenience for your residents, efficiency for your staff



When residents use the payment portal, they can:

- > Create/manage their account and access their statement
- > Get email reminders about new statements
- > View invoices and payment history
- > Set up AutoPay for quick, automatic payments

The new portal helps your staff speed-up month-end closing with:

- > Seamless API integration with MatrixCare
- > Electronic statements and payments to help reduce or eliminate the need for paper statements
- > A self-sufficient payment portal, for fewer checks and manual payment processing
- > Less resident/family phone calls requesting invoice copies
- > Less confusion for residents over what/when they have paid

You can improve resident satisfaction and drive loyalty with our new payment portal.

For more details or to schedule a demo, **contact your account manager.**