

Cut your payment process by up to a half with MatrixCare’s updated Payment Portal

MatrixCare’s updated Payment Portal is an automated solution that simplifies payment processing, enables residents to securely manage their accounts and access statements online, and seamlessly integrates with your MatrixCare technology so you can help speed up month-end closing.

THE PROBLEM

Manual payment processes



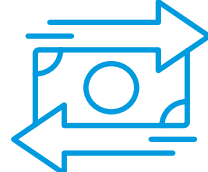
67% more time-consuming* than automated and self-payment options



Prone to errors and higher costs, and is a strain on human resources

THE SOLUTION

MatrixCare’s updated Payment Portal



Streamlines and automates accounts receivable and payment processing



Integrated platform for secure and seamless payment processing



Provides digital access to monthly statements



Supports ACH payments with several payors sharing the monthly bill



Supports several residents for a single payor and several payors for a single resident

Steps to process payments

- Monthly statement is generated.
- Monthly statement is printed.
- Monthly statement is mailed.
- Resident receives monthly statement.
- Resident makes a payment.
- Payment is received from resident.
- Cash receipts are manually posted.

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- Monthly statement is generated and automatically sent.
- Statement is viewed by logging into the payment portal.
- Payment information can be added or updated.
- Billing is processed, charging payors through ACH files.

Take advantage of the following benefits:



Help increase cash flow to support quicker payments



Access statements and make payments 24/7/365



Eliminate the need for printing and mailing resident statements



Leverage an end-to-end solution that’s fully integrated with our EHR



Allocate more staff time to focus on your residents



Reduce outstanding average collection days by up to 20%



Streamline statement management with access to history, graphs, and reminders

Discover how MatrixCare’s updated Payment Portal can help enhance your payment process. **Contact your account manager to schedule a demo.**