

Cut your payment process in half with MatrixCare's new payment portal

MatrixCare's new payment portal is an automated solution that simplifies payment processing, enables residents to securely manage accounts and pay invoices online and seamlessly integrates with your MatrixCare technology so you can speed up month-end closing.

THE PROBLEM

Manual payment processes



67% more time-consuming*
than automated and
self-payment options



Prone to errors and higher costs, and is a strain on human resources

THE SOLUTION

MatrixCare's new payment portal



Streamlines and automates accounts receivables and payment processing



Integrated platform for secure and seamless payment processing

Steps to process payments

Monthly statement is generated.

Monthly statement is printed.

Monthly statement is mailed.

Resident receives monthly statement.

Resident makes a payment.

Payment is received from resident.

Payments are deposited and await processing.

Cash receipts are manually posted.

Statements are reprinted, and payment history is reviewed.

Monthly statement is generated and automatically sent.

Statement is viewed by logging into the payment portal.

Payment is made by logging into the payment portal.

Receipt of payment is automatically sent, and resident account is updated.



Take advantage of the following benefits:



Help increase your cash flow and get paid more quickly



Access statements and make payments 24/7/365



Eliminate the need for printing and mailing resident statements



Reduce oustanding average collection days by up to 20%



Allocate more staff time to focus on your residents

Discover how MatrixCare's new payment portal can help streamline your payment process. **Contact your account manager to schedule a demo.**