

MatrixCare Payment Portal

Get convenience, efficiency, and security with our updated payment solution

MatrixCare Payment Portal offers your residents the convenience of an easy-to-use portal to access online statements for ACH fund transfers, while allowing your staff to work more efficiently to close month-end billing.

Residents get full access to their payment history through electronic statements and can pay using their preferred

payment method, including by credit card or bank information (ACH). The AutoPay feature, using automatic debit, helps ensure payments are based on the resident's payment terms and due dates, and are paid on time.

The portal seamlessly integrates with your MatrixCare system to help eliminate manual handling of statements.

Convenience for your residents,
efficiency for your staff



When residents use Payment Portal, they can:

- > Create/Manage their account and access their statements
- > Get email reminders about new statements
- > Quickly view invoices and payment history
- > Use their preferred payment method, including credit card
- > Set up AutoPay for quick, automatic payments

Payment Portal helps your staff speed-up month-end closing with:

- > Seamless API integration with MatrixCare
- > Electronic statements and payments to help reduce or eliminate the need for paper statements
- > A self-sufficient payment solution with fewer checks and manual payment processing
- > Fewer resident/family phone calls requesting invoice copies
- > Less confusion for residents over what/when they've paid

Want to improve resident satisfaction and drive loyalty?
Discover how our updated payment solution can make all the difference.

For more details or to schedule a demo, **contact your account manager.**