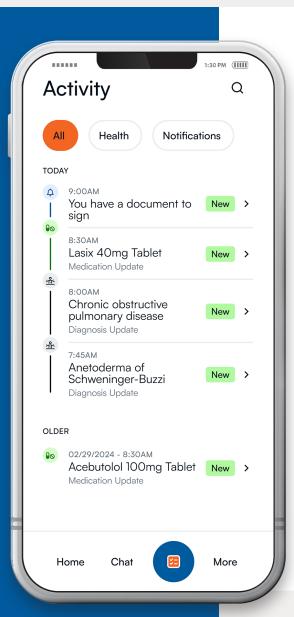


# MatrixCare Engage:

# Experience enhanced efficiency and engagement

Imagine a solution that empowers residents to take control of their care, where family caregivers can stay connected and informed, and clinicians can access resident information and provide updates to each other on the go. **MatrixCare Engage** is designed to meet the unique needs of providers, residents, and family caregivers and help ensure high-quality care is always at their fingertips.





## How it works

## **Admissions process**

- 1. Residents and family members register for the app, once invited.
- **2.** Upon admission, a notification pops up regarding important documents that need signing or other actions needed.
- **3.** Residents can address these actions and review and sign documents using integrated solutions, like DocuSign, which enables e-signatures right in the app.

## **Ongoing care**

- 1. Residents and families can quickly access health updates, including updates to medications, allergies, or diagnoses.
- 2. The chat feature allows efficient communication with the right clinician, facilitating quick, responses that support HIPAA-compliance and are logged for future reference.
- 3. Push notifications can be enabled for timely delivery of critical updates.
- **4.** A chatbot is available 24/7 for quick responses to common questions from residents and families.

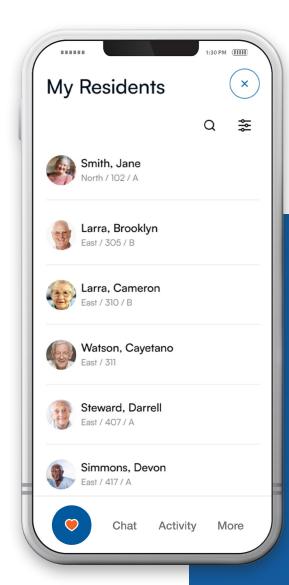
#### **Daily tasks**

- 1. Clinicians select a list of residents they need to see during their shift.
- 2. Resident information, real-time health updates, and chat history are easily accessible for better care coordination.
- 3. The chat feature makes it possible for care teams to communicate securely and collaborate more effectively through creating groups and pinning threads.
- **4.** The announcements feature allow staff to broadcast important updates to all residents, families, or staff members simultaneously.

SHOWN: RESIDENT
AND FAMILY PORTAL

## Intuitive user interface

The intuitive design helps providers, residents, and family caregivers navigate the app effortlessly. The simplicity of the interface reduces the learning curve and streamlines the onboarding process for new staff, making it quicker and easier to adopt and implement.



## SHOWN: CAREGIVER PORTAL

# Key benefits and features

**MatrixCare Engage** offers a comprehensive solution for clinicians and residents available on tablets, iPads, and Chromebooks, to encourage resident care that's more efficient and collaborative, supporting better experiences and outcomes. The app can help provide the following benefits:

## Optimized efficiency

Streamline daily workflows and tasks, get quick access to health information and updates, and document resident care on the go.

## **Enhanced communication**

Facilitate secure messaging for residents and clinicians, direct messages to the right clinician for faster responses, and stay informed with real-time notifications.

## Improved resident care

Provide proactive care with real-time updates, engage residents and family caregivers in care decisions and planning, and guide residents with a personalized care process.

## **Empowered residents**

Enable residents to manage their health schedules proactively and give them access to their health data, care plans, and actions needed.

**MatrixCare Engage** transforms the resident care experience by helping to minimize time spent on technology while enhancing communication and care coordination. Its seamless integration with MatrixCare's EHR supports improved clinical outcomes and overall satisfaction. Ready to experience a mobile solution that's redefining efficiency?

Don't miss the opportunity to be at the forefront of mobile healthcare innovation.

Call **866.469.3766** or visit **matrixcare.com** to learn more about the MatrixCare Engage.