

Counting the cost of MANUAL BILLING

Paper billing might feel simple, but the hidden costs tell a different story. From postage to staff time, manual steps add up fast and slow down your cash flow. Consider what it's really costing you, and what a smarter, digital solution can help you achieve.

With paper, the costs can stack up fast



Postage

Ongoing mailing expenses that only go up



Printing and supplies:

The endless cycle of paper, ink, envelopes, and printer maintenance



Physical storage:

The real estate and cost of filing and retrieving paper records

These are costs you see, BUT WHAT ABOUT THOSE YOU DON'T?

The hidden impact on **your team**

- > Staff time spent on printing, stuffing, and mailing statements
- > Manual reconciliation that slows down month-end closing
- > Answering billing calls and chasing unpaid Invoices
- > Correcting Human Errors and managing duplicate efforts



The hidden impact on **your cash flow**

- > Delayed payments naturally slow down your collections
- > Lost documents can lead to disputes and unhappy residents
- > Staff burnout can contribute to turnover

Imagine a lighter, FASTER DIGITAL PAYMENT SOLUTION...

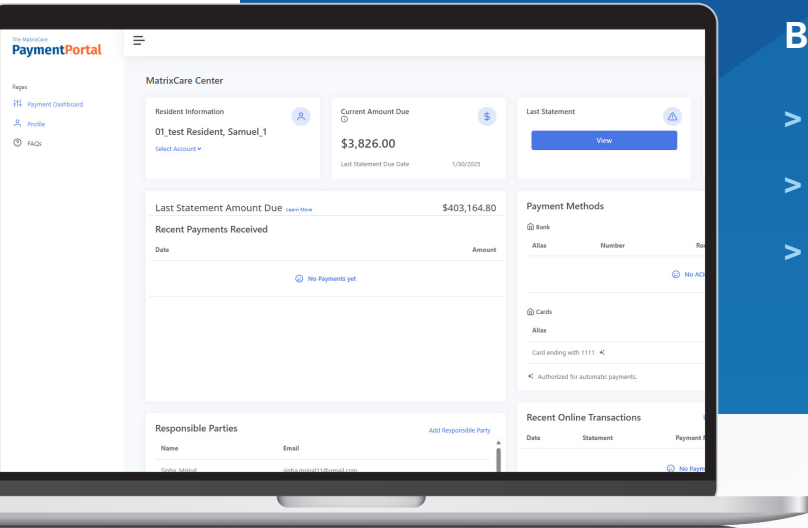
Payment Portal

Meets you where you are

- > **Maximizes cost-savings** by helping eliminate postage and supply costs
- > **Supports faster cash flow** through digital statements and digital delivery
- > **Minimizes manual tasks** with automated billing to free up your staff
- > **Improves satisfaction** with better experiences leading to happier staff and residents

Built into the workflow you already trust

- > **Streamline operations** with a fully integrated, user-friendly solution
- > **Accelerate payments** with online resident access and AutoPay
- > **Enhance security** with PCI-compliant, data-driven infrastructure



Avoid the stacks of paper and postage stamps. Discover how Payment Portal supports a more modern financial approach, helping improve efficiency, accuracy, and cash flow.
Contact your account manager to schedule a demo.

