

Get audit-ready with smart RCM moves

Audits are ramping up. Timelines are shrinking. Documentation demands? Relentless. But what if you could get ahead of all of it? The most powerful defense isn't a last-minute scramble. It's a revenue cycle that's built to be resilient.

This checklist is designed to help you spot early warning signs of audit vulnerability and documentation gaps, so you can build confidence in your audit readiness.

Your audit-ready pulse check

Reflect on the following checklist to get an idea of where you stand today.

- ☐ You've received at least one CMS or MA plan medical record request in the past six months.
- ☐ Your documentation is not always completed within 48 hours of service.
- ☐ MDS assessments are frequently completed late or with missing documentation.
- ☐ You don't have a standardized process for tracking and responding to payor audit requests.
- ☐ Triple-check meetings are inconsistent or poorly documented.
- ☐ Your team struggles to quickly locate supporting clinical documentation when payors ask.
- ☐ You've had survey citations or compliance findings related to incomplete or inaccurate documentation.
- ☐ You don't have a central audit log to track external requests, deadlines, and responses.
- ☐ You're unsure how MA risk adjustment audits impact your claims and payment timelines.
- ☐ You don't conduct proactive internal documentation or chart audits.

If you checked off several of these boxes, you're not alone—but it's time to take action. A few smart shifts can help turn your RCM into your greatest strategic advantage.

MatrixCare, in collaboration with Quality Healthcare Resources, is offering a complimentary 30-minute audit readiness review to discuss your highest-risk areas and next steps. Through our RCM services, you can build momentum, streamline documentation, and reinforce audit preparedness. Contact our experts at 866.469.3766 or visit matrixcare.com for your audit readiness review