

MATRIXCARE INTELLIGENT AUTOMATION SERVICES

Your workforce reimagined

Manual work has a way of piling up, especially in healthcare. Tasks like billing and claims processing can be repetitive, time-consuming, and hard to scale with limited staff. MatrixCare Intelligent Automation Services transform repetitive, time-consuming processes into seamless, automated operations by integrating software robotics into your daily workflows without disrupting how teams already operate.

What is MatrixCare Intelligent Automation Services?

MatrixCare Intelligent Automation Services is a hybrid service and product model that blends traditional automation with modern AI and API integrations and built to manage high-volume, rules-driven workflows.

Ways to support your team

- > Automates repetitive administrative workflows, including billing and claims processing
- > Works directly within the MatrixCare ecosystem, no system replacement required
- > Includes guided implementation and ongoing oversight from MatrixCare
- > Designed to support stretched IT teams, not add complexity
- > Usage-based pricing that aligns cost with time saved
- > Built on MatrixCare's trusted security framework that meet the highest industry standards
- > Reduces the need for separate automation infrastructure

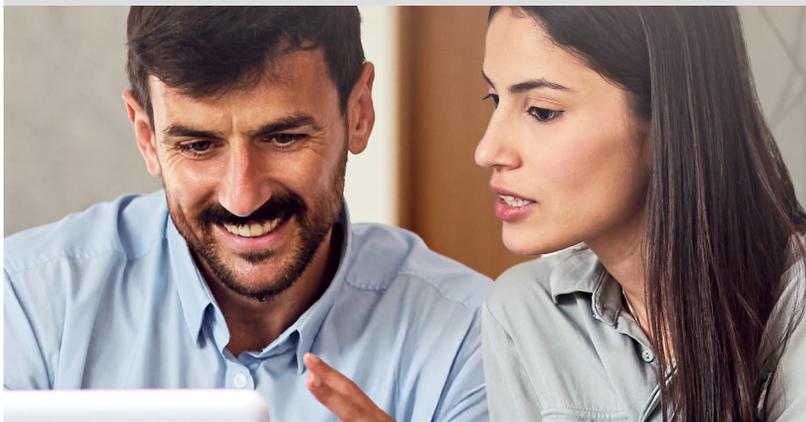


Real-world results already experienced

In early use, one beta customer, in just one process, automated thousands of claims and in just two months saved approximately 200 hours of manual work. With broader rollout, annual time savings could reach 1,200–1,400 hours, supporting meaningful operational efficiency gains. Industry research also shows Robotic Process Automation (RPA) can help free up significant administrative time across healthcare teams.

Built for today's reality

With staffing shortages, rising costs, and growing administrative demands, automation has become a practical step forward, not a future concept. MatrixCare Intelligent Automation Services is designed to meet organizations where they are, helping modernize workflows thoughtfully and securely.



Automation and tech
enabled workflows can free up

10-20%

of a nurse's shift—enough to help health
systems close the workforce gap by up to

300,000

nurses.*

200 hours of manual work

The approximate time one beta customer
saved during just one process over
two months.

1,200-1,400 hours

What annual time savings could
reach with broader roll out.

Ready to take a strategic step toward a more resilient and focused future?
Contact our experts at **866-469-3766** or visit matrixcare.com to learn more.

*Gretchen Berlin, Ani Bilazarian, Joyce Chang, and Stephanie Hammer, "Reimagining the Nursing Workload: Finding Time to Close the Workforce Gap," McKinsey & Company, 2023, <https://www.mckinsey.com/industries/healthcare/our-insights/reimagining-the-nursing-workload-finding-time-to-close-the-workforce-gap>.