

# The intelligent point-of-sale system designed for senior care

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**MatrixCare**  
by ResMed

**RetailTracker**



**RetailTracker is a complete point-of-sale solution that helps connect the dots between lifestyle, dining, and financial operations. With the ability to manage complex meal plans and process multiple forms of payment, it can help reduce manual data entry each month and support smoother, more accurate workflows.**





# Dining and retail

## **Improve resident satisfaction**

Support resident independence by allowing them to make beautician, spa, or dining reservations, order orders, and track meal-plan balances in real time, helping to make everyday choices simple and stress free.

## **Enhance the dining experience**

Offer flexible dining options such as à la carte menus, to-go orders, tabletop ordering, and in-room service delivery. These capabilities can help your team deliver service that feels responsive and personal.

## **Enhance your resident-centric solution**

Helps ensure wellness services are delivered on time and accurately while minimizing unnecessary operational costs and delays.

## **Offer multiple payment methods**

Support meal plans, credit cards, cash, checks, direct billing, coupons, gift cards, and departmental charges, helping keep transactions simple, flexible, and convenient for residents and staff.

## **Leverage all retail locations**

Use across restaurants, cafés, salons, gift shops, convenience counters, and other on-campus locations through one system to help unify activity and support clearer reporting.

## **Increase ROI and revenue visibility**

Capture ancillary charges, including housekeeping, pet sitting, dry cleaning, and more, to help your organization maximize revenue clarity without adding extra work for your team.



# Financial operations

## **Real-time resident balances at POS**

Provide your team with immediate visibility into meal-plan usage and billing balances. This can help minimize guesswork, reduce unnecessary resident frustration, and support more accurate service.

## **Supports complex meal-plan structures**

Support multi-plan setups, mixed payors, couple plans, and flexible cycles through meal-plan intelligence, helping maintain billing accuracy even in organizations with more complex needs.

## **Clean, automated charge files into MatrixCare**

Minimize duplicate entry and manual reconciliation by sending clean, structured charge files directly to your MatrixCare EHR. This supports efforts to streamline workflows and keep month-end close moving smoothly.

## **Unified revenue streams in one purpose-built POS**

Bring dining, retail, salons, and ancillary services together in a single system designed for senior care. This can help minimize vendor sprawl, simplify reporting, and support more consistent operations across campuses.

## **Modern capabilities that reduce disruption**

Allow organizations to improve efficiency without complexity through a forward-looking roadmap, including EMV, online ordering, APIs, and dashboards, offering innovation that fits into current workflows.

Contact our experts at

**866-469-3766** or visit

**[matrixcare.com/retail-management](https://matrixcare.com/retail-management)**

to learn more.