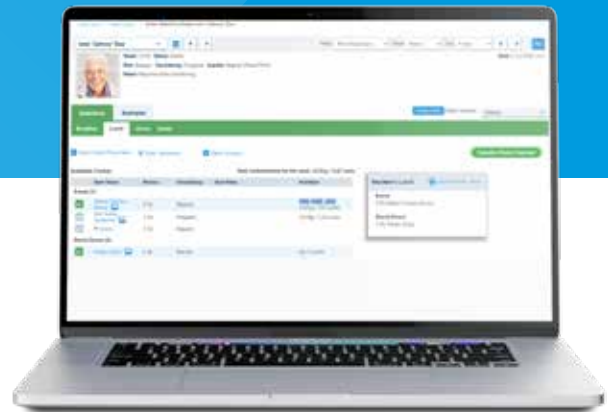


A more modern dining experience, powered by online ordering

Dining expectations in senior living are evolving and residents want more choice, convenience, and personalization than ever before. MealTracker Online Ordering is a web-based meal ordering experience designed to support these expectations, helping create a more modern, connected, and resident-centered dining program that supports both hospitality and care outcomes.

This new technology allows residents to view menus and select preferred meals, supporting personalization while maintaining dietary accuracy and clinical compliance. Because it works within existing MealTracker workflows, diet rules, and tray ticket processes, it helps expand choice while reducing errors and saving staff time.



Designed for senior care environments

This breakdown helps identify what each tier offers and how it supports your organization as your analytics needs evolve.

Aligned with real operations

- > Designed to reflect how dining programs work in senior living and skilled nursing settings

Resident choice with built-in guardrails

- > Meal selections are automatically validated against diets, allergies, and texture requirements

Efficiency and accuracy

- > Digital ordering feeds directly into MealTracker to support tray accuracy and reduce manual steps and rework

Low-lift adoption for residents and staff

- > Works within existing MealTracker workflows, diet rules, and tray ticket processes
- > Web based access, simple invitations, and familiar workflows

Actionable dining insights

- > Structured preference and production data supports better forecasting, less waste, and more personalized dining experiences

How Online Ordering works

Web based access, simple invitations, and familiar workflows make it easier for residents and staff to adopt and use Online Ordering.



Simple setup

- > Residents and families create an account through an email invitation



Easy, safe ordering

- > Residents and families place diet-compliant orders digitally
- > Food preferences can be saved for future orders



No extra steps for staff

- > Selected meals are sent to MealTracker
- > Kitchen staff receive clean, ready-to-use orders



Expand choice without adding complexity

Discover how Online Ordering can support greater resident autonomy over meal choices while helping maintain clarity for staff.

Contact us at **866.469.3766** or visit **matrixcare.com/mealtracker** to find out more.